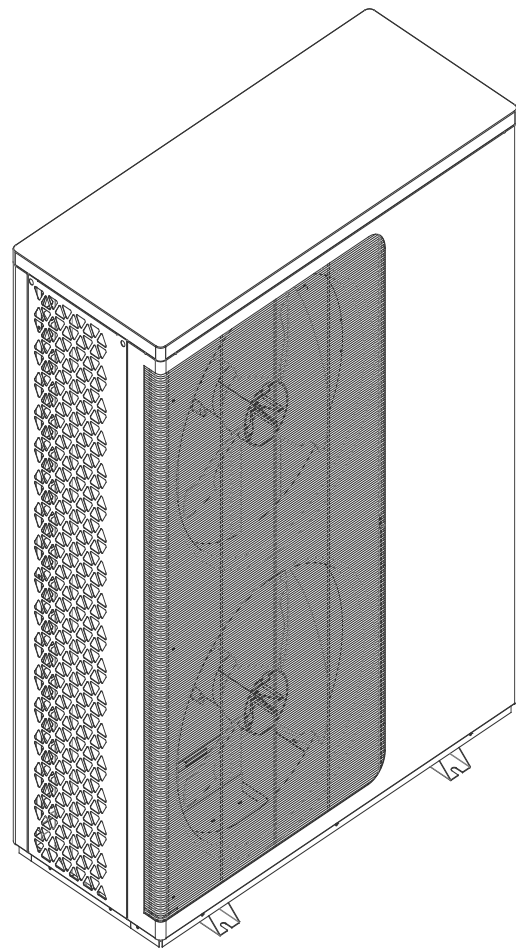
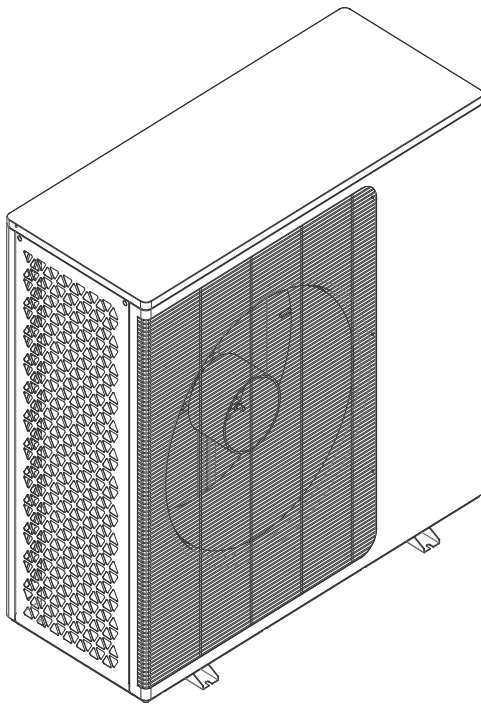


# DC Inverter Heat Pump

## OPERATING INSTRUCTION MANUAL



IMPORTANT SAFETY INSTRUCTIONS  
READ AND FOLLOW ALL INSTRUCTIONS  
SAVE THESE INSTRUCTIONS



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# IMPORTANT SAFETY PRECAUTIONS

## Important Notice:

This guide provides installation and operation instructions for the DC Inverter Air Source Heat Pump. Consult the seller with any questions regarding this equipment.

**Attention Installer:** This guide contains important information about the installation, operation and safe use of this product. This information should be given to the owner and/or operator of this equipment after installation or left on or near the heat pump.

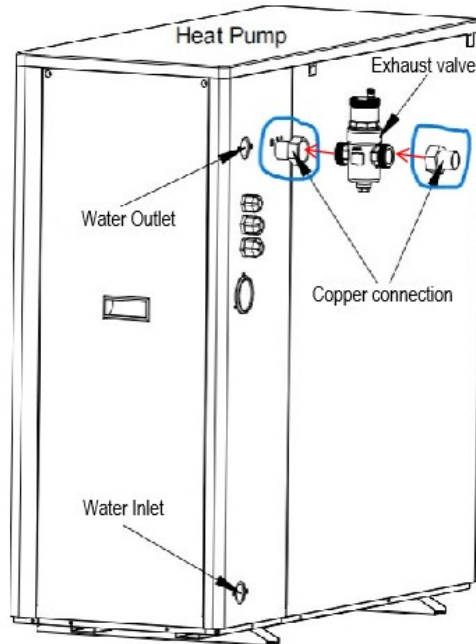
**Attention User:** This manual contains important information that will help you in operating and maintaining this heat pump. Please retain it for future reference.

 **WARNING** - Before installing this product, read and follow all warning notices and instructions which are included. Failure to follow safety warnings and instructions can result in severe injury, death, or property damage.

## Codes and Standards

The DC Inverter Air Source Heat Pump must be installed in accordance with the local building and installation codes as per the utility or authority having jurisdiction. All local codes take precedence over national codes. In the absence of local codes, refer to the latest edition of the National Electric Code (NEC) in the local government Electric Code (CEC) for installation.

 **WARNING :** It is necessary to install a microbubble exhaust valve, otherwise the consequences of refrigerant leakage into the water polluting the water quality will be borne by oneself. Please follow the diagram below and place it on the outlet pipe of the unit.



Heat pump supports customized R290 refrigerant leakage sensor from factory, ensuring the safety and efficiency of the system. When the leakage concentration exceeds 15% LFL, the system will sound an alarm and display fault code Er75, reminding users to handle it in a timely manner to ensure safe use. Simultaneously shut down the compressor and all electric heating, and the fan is running at the lowest speed.

Explosion-proof components included Relay Ceramic fuse tube

## **Auxiliary components, spare and wearing parts!**

### **Please note:**

Spare and wearing parts that have not been tested together with the system can compromise its function. Installing non-authorized components and making non-approved modifications or conversions can compromise safety and may invalidate our warranty. For replacements, please contact the manufacturer and use only original spare parts supplied or approved by Power World.

## **Unit recycling and scrapping warning**

This label indicates that the product should not be disposed of together with other household waste throughout the EU region. To prevent the potential harm of uncontrolled waste disposal to the environment or human health, material resources should be responsibly recycled and utilized. To return the device you have used, please use a recycling and collection system or contact the retailer who purchased the product. They can use this product for environmentally friendly and safe recycling.

1. When the unit is scrapped, it must be disposed of in accordance with the EU WEEE directive, and the refrigerant must be recycled by authorized institutions. Direct discharge is prohibited.
2. Before disassembly, it is necessary to thoroughly vacuum the system to ensure that there is no residual refrigerant inside.



**Compliance statement:** This product complies with the EU Machinery Directive (2006/42/EC) and the Low Voltage Directive (2014/35/EU).

## Work on the refrigerant circuit

R290 refrigerant (propane) is a colourless, flammable, odourless gas which forms explosive mixtures with air. Refrigerant drained must be properly disposed of by authorized contractors.

Perform the following measures before beginning work on the refrigerant circuit:

- Check the refrigerant circuit for leaks.
- Ensure very good ventilation especially in the floor area and sustain this for the duration of the work.
- Secure the area surrounding the work area.
- Inform the following persons of the type of work to be carried out: All maintenance personnel– All persons in the vicinity of the system.
- Inspect the area immediately around the heat pump for flammable materials and ignition sources: Remove all flammable materials and ignition sources.
- Before, during and after the work, check the surrounding area for escaping refrigerant using an explosion-proof refrigerant detector suitable for R290.

This refrigerant detector must not generate any sparks and must be suitably sealed.

## A CO<sub>2</sub> or powder extinguisher must be to hand in the following cases:

Refrigerant is being drained.

Refrigerant is being topped up.

Soldering or welding work is being carried out.

Display signs prohibiting smoking.

### **Danger**

Escaping refrigerant can lead to fire and explosions that result in very serious injuries or death.

Do not drill or apply heat to a refrigerant circuit filled with refrigerant.

Do not operate Schroeder valves unless a fill valve or extraction equipment is attached.

Take measures to prevent electrostatic charging.

No smoking! Prevent naked flames and sparks. Never switch lights or electrical appliances on or off.

Components that contain or contained refrigerant must be labelled, and stored and transported in well ventilated areas in accordance with the applicable regulations and standards.

### **Danger**

Direct contact with liquid and gaseous refrigerant can cause serious damage to health, e.g. frostbite and/or burns. There is a risk of asphyxiation if it is breathed in.

Prevent direct contact with liquid and gaseous refrigerant.

Wear personal protective equipment when handling liquid and gaseous refrigerant.

Never breathe in refrigerant vapors.

### **Danger**

Hot and cold metallic surfaces of the refrigerant circuit may cause burns or frostbite if skin contact is made.

Wear personal protective equipment to protect against burns or frostbite.

#### **Please note**

When refrigerant is being removed, hydraulic components may freeze.

Drain heating water from the heat pump beforehand.

### **Danger**

Damage to the refrigerant circuit can cause refrigerant to enter the hydraulic system.

After completion of the work, vent the hydraulic system correctly.

When doing so, ensure the area is sufficiently ventilated.

## **Safety instructions for storage of the outdoor unit**

The outdoor unit is charged at the factory with refrigerant R290 (propane).

### **Danger**

Escaping refrigerant can lead to fire and explosions that result in very serious injuries or death.

There is a risk of asphyxiation if it is breathed in.

Store the outdoor unit in the following conditions:

- An explosion prevention plan must be in place for storage.
- Ensure there is sufficient ventilation at the storage location

# Emergency Guidelines for R290 Refrigerant Leakage

## 1. Emergency Flowchart

1 Discovered leakage → 2 Immediately evacuate personnel → 3 Cut off power (explosion-proof operation) → 4 Turn on natural ventilation

↓

5 Set up a warning area → 6 Contact professionals → 7 No open flames/static electricity → 8 Waiting for professional disposal (professional discharging of refrigerant, vacuuming, recharging of refrigerant)

↓

9 Return after passing the concentration test → 10 Post event comprehensive system inspection



**WARNING:** In case of leakage, evacuate immediately and contact professionals.

## 2. Emergency response steps

### 2.1 Personnel evacuation

- (1) Immediately evacuate the leak area within a range of at least 50 meters;
- (2) Do not start any electrical equipment (including switches, mobile phones, intercoms);
- (3) When transferring personnel with limited mobility, stretchers are needed to avoid static electricity generated by vigorous exercise.

### 2.2 Ventilation treatment

- (1) Open all doors and windows for horizontal ventilation (avoid using mechanical ventilation equipment);
- (2) If it is a confined space, please use an explosion-proof positive pressure air supply fan (ATEX certification required);
- (3) Maintain ventilation for at least 1 hour per cubic meter of space.

### 2.3 Professional disposal

- (1) Wear A-level protective clothing and self-contained breathing apparatus (SCBA) when entering the site;
- (2) Use an infrared leak detector to locate the leak point (do not use open flames for detection);
- (3) Recycling residual refrigerant requires the use of explosion-proof recycling equipment;
- (4) After repair, a 24-hour pressure holding test is required.

# **DANGER**

— Risk of electrical shock or electrocution.



The electrical supply to this product must be installed by a licensed or certified electrician in accordance with the National Electrical Code and all applicable local codes and ordinances. Improper installation will create an electrical hazard which could result in death or serious injury to heat pump users, installers, or others due to electrical shock, and may also cause damage to property. Read and follow the specific instructions inside this guide.



**WARNING** - To reduce the risk of injury, do not permit children to use this product unless they are closely supervised at all times.

## **Consumer Information and Safety**

The DC Inverter Air Source Heat Pumps are designed and manufactured to provide years of safe and reliable service when installed, operated and maintained according to the information in this manual and the installation codes referred to in later sections. Throughout the manual, safety warnings and

cautions are identified by the “” symbol. Be sure to read and comply with all of the warnings and cautions.

## **Heat Pump Energy Saving Tips**

If you do not plan to use hot water for a prolonged period, then you might choose to turn the heat pump off or decrease the temp. setting of the control several degrees to minimize energy consumption.

We offer the following recommendations to help conserve energy and minimize the cost of operating your heat pump without sacrificing comfort.

1. A maximum water temp. of 60°C is recommended.
2. It is recommended to turn off the heat pump when ambient air temp. is less than -20°C or if on vacation for longer than a week.
3. To save energy, it is recommended that the heat pump is operated during daytime when the ambient temp. is higher.
4. Try to install the heat pump at the ventilated places outdoor, where possible, shelter the heat pump from prevailing winds, rain and snow. Suggest use a shelter when practical, which will reduce the possibility of frosting and icing.

## **General Installation Information**

1. Installation and service must be performed by a qualified installer or service agent, and must conform to all national, state, and local codes and/or safety regulations.
2. This DC Inverter Air Source Heat Pump is specifically designed for domestic hot water & house heating.

## 1.Product Overview

DC Inverter Air Source Heat Pumps transfer heat from the ambient air to water, providing high-temp. hot water up to 70°C. The unique high-temp. heat pump is widely used for house warming. With innovative & advanced technology, the heat pump can operate very well at -20°C ambient temp. with high output temp.s up to 60°C, which ensures the compatibility with normal sized radiator based systems without supplementation. Compared with traditional oil/LPG boilers, DC Inverter heat pump produces up to 50% less CO<sub>2</sub> whilst saves 80% running cost.

Our heat pumps are not only highly efficient, but also easy and safe to operate.

## 2.General Features

1. Low running costs and high efficiency
  - A high coefficient of performance (COP) of up to 5 results in lower running costs compared with traditional ASHP technology.
  - No immersion heater supplement is required.
2. Reduced Capital Costs
  - Simple installation
3. High Comfort Levels
  - High storage temp. results in increased hot water availability.
4. No potential danger of any inflammable, gas poisoning, explosion, fire, electrical shock which are associated with other heating systems.
5. A digital controller is incorporated to maintain the desired water temp..
6. Long-life and corrosion resistant composite cabinet stands up to severe climates.
7. HIGHLY compressor ensures outstanding performance, ultra energy efficiency, durability and quiet operation.
8. Self-diagnostic control panel monitors and troubleshoots heat pump operations to ensure safe and reliable operation.
9. Intelligent digital controller with friendly user interface and blue LED back light.
10. Separate isolated electrical compartment prevents internal corrosion and extends heat pump life.
11. The heat pump can operate down to ambient air temp. of -25°C.

The following general information describes how to install the DC Inverter Air Source Heat Pump.

**Note:** Before installing this product, read and follow all warning notices and instructions.

Users are prohibited from installing on their own. All installation, debugging, and maintenance must be completed by professionals who have obtained relevant certificates and comply with national, regional, and local safety regulations.

Before installation, it is necessary to check the special requirements of local regulations (such as the EU F-gas regulations) for flammable refrigerant unit.

### 1.Materials Needed for Installation

The following items are needed and are to be supplied by the installer for all heat pump installations:

1. Plumbing fittings.
2. Level surface for proper drainage.
3. Ensure that a suitable electrical supply line is provided. See the rating plate on the heat pump for electrical specifications. Please take a note of the specified current rating. No junction box is needed at the heat pump; Connections are made inside of the heat pump electrical compartment. Conduit may be attached directly to the heat pump jacket.
4. It is advised to use PVC conduit for the electrical supply line.
5. Use a booster pump for pumping water in case of low water pressure.
6. A filter on the water inlet is needed.
7. The plumbing should be insulated to reduce its heat loss.

**Note:** We recommend installing shut-off valves on the inlet and outlet water connections for ease of serviceability.

## 2. Technical Data

| Model                                                                              |                    | LWP 33 E/S         | LWP 45 E/S       | LWP 59 E/S       | LWP 72 E/S       | LWP 88 E/S       | LWP 96 E/S       |
|------------------------------------------------------------------------------------|--------------------|--------------------|------------------|------------------|------------------|------------------|------------------|
| Heating Condition - Ambient Temp. (DB/WB) : 7/6°C, Water Temp. (In/Out) : 30/35°C  |                    |                    |                  |                  |                  |                  |                  |
| Heating Capacity Range (kW)                                                        |                    | 3.3~8.3            | 4.5~11.4         | 5.9~14.8         | 7.2~18.2         | 8.8~22.0         | 9.6~24.0         |
| Heating Power Input Range(kW)                                                      |                    | 0.64~2.18          | 0.85~2.95        | 1.13~3.83        | 1.38~4.65        | 1.68~5.77        | 1.83~6.30        |
| COP Range                                                                          |                    | 3.81~5.17          | 3.86~5.29        | 3.86~5.22        | 3.91~5.22        | 3.81~5.24        | 3.81~5.24        |
| DHW Condition-Ambient Temp. (DB/WB) : 7/6°C, Water Temp. (In/Out) : 15/55°C        |                    |                    |                  |                  |                  |                  |                  |
| Heating Capacity Range (kW)                                                        |                    | 3.7~7.4            | 5.2~10.2         | 6.6~13.2         | 7.2~16.2         | 7.8~17.6         | 8.8~19.6         |
| Heating Power Input Range(kW)                                                      |                    | 0.79~2.10          | 1.10~2.87        | 1.41~3.73        | 1.54~4.58        | 1.67~5.01        | 1.89~5.60        |
| COP Range                                                                          |                    | 3.52~4.69          | 3.55~4.71        | 3.54~4.67        | 3.54~4.67        | 3.51~4.66        | 3.50~4.66        |
| Cooling Condition - Ambient Temp. (DB/WB) : 35/24°C, Water Temp. (In/Out) : 12/7°C |                    |                    |                  |                  |                  |                  |                  |
| Cooling Capacity Range (kW)                                                        |                    | 2.4~5.8            | 3.3~8.2          | 4.3~10.8         | 5.6~14.1         | 6.2~15.3         | 6.9~17.0         |
| Cooling Power Input Range(kW)                                                      |                    | 0.79~2.19          | 1.08~3.07        | 1.39~3.99        | 1.80~5.38        | 1.99~5.60        | 2.21~6.49        |
| EER Range                                                                          |                    | 2.65~3.04          | 2.67~3.06        | 2.71~3.10        | 2.62~3.11        | 2.73~3.12        | 2.62~3.12        |
| ErP Level (35°C)                                                                   |                    | A+++               | A+++             | A+++             | A+++             | A+++             | A+++             |
| Refrigerant                                                                        |                    | R290/1.0kg         | R290/0.95kg      | R290/1.45kg      | R290/1.3kg       | R290/1.5kg       | R290/1.6kg       |
| Power supply                                                                       | 230V/1Ph/50Hz/60Hz |                    |                  |                  |                  |                  |                  |
| Max. power input(kW)                                                               |                    | 3.1                | 4.1              | 5.2              | 7.1              | 7.6              | 7.8              |
| Max. current (A)                                                                   |                    | 14.2               | 18.8             | 23.8             | 32.5             | 34.8             | 35.7             |
| Fuse or circuit breaker (A)                                                        |                    | 20                 | 25               | 32               | 40               | 40               | 40               |
| Wire diameter mm <sup>2</sup>                                                      |                    | 2.5mm <sup>2</sup> | 4mm <sup>2</sup> | 6mm <sup>2</sup> | 6mm <sup>2</sup> | 6mm <sup>2</sup> | 6mm <sup>2</sup> |
| Diameter of pipe (mm)                                                              |                    | DN25               | DN25             | DN25             | DN25             | DN25             | DN32             |
| Max water head(m)                                                                  |                    | 9                  | 9                | 9                | 12               | 12               | 12               |
| Noise dB(A)                                                                        |                    | ≤47                | ≤50              | ≤52              | ≤53              | ≤53              | ≤55              |
| Net Weight (kg)                                                                    |                    | 112                | 120              | 138              | 165              | 170              | 220              |
| Net Dimension (L/W/H) mm                                                           |                    | 1080×460×820       | 1080×460×960     | 1080×480×1060    | 1080×480×1372    | 1080×480×1372    | 1160×480×1580    |
| Operation Ambient Temp.                                                            | -25~43°C           |                    |                  |                  |                  |                  |                  |
| Operating water temperature (°C)                                                   | 28~65°C (DHW)      |                    |                  |                  |                  |                  |                  |
| Operating water temperature (°C)                                                   | 15~70°C (Heating)  |                    |                  |                  |                  |                  |                  |
| Operating water temperature (°C)                                                   | 7~35°C (Cooling)   |                    |                  |                  |                  |                  |                  |

| Model                                                                              | LWP 45 E           | LWP 59 E           | LWP 72 E         | LWP 88 E         | LWP 96 E         |
|------------------------------------------------------------------------------------|--------------------|--------------------|------------------|------------------|------------------|
| Heating Condition - Ambient Temp. (DB/WB) : 7/6°C, Water Temp. (In/Out) : 30/35°C  |                    |                    |                  |                  |                  |
| Heating Capacity Range (kW)                                                        | 4.5~11.4           | 5.9~14.8           | 7.2~18.2         | 8.8~22.0         | 9.6~24.0         |
| Heating Power Input Range(kW)                                                      | 0.85~2.95          | 1.13~3.83          | 1.38~4.65        | 1.68~5.77        | 1.83~6.30        |
| COP Range                                                                          | 3.86~5.29          | 3.86~5.22          | 3.91~5.22        | 3.81~5.24        | 3.81~5.24        |
| DHW Condition-Ambient Temp. (DB/WB) : 7/6°C, Water Temp. (In/Out) : 15/55°C        |                    |                    |                  |                  |                  |
| Heating Capacity Range (kW)                                                        | 5.2~10.2           | 6.6~13.2           | 7.2~16.2         | 7.8~17.6         | 8.8~19.6         |
| Heating Power Input Range(kW)                                                      | 1.10~2.87          | 1.41~3.73          | 1.54~4.58        | 1.67~5.01        | 1.89~5.60        |
| COP Range                                                                          | 3.55~4.71          | 3.54~4.67          | 3.54~4.67        | 3.51~4.66        | 3.50~4.66        |
| Cooling Condition - Ambient Temp. (DB/WB) : 35/24°C, Water Temp. (In/Out) : 12/7°C |                    |                    |                  |                  |                  |
| Cooling Capacity Range (kW)                                                        | 3.3~8.2            | 4.3~10.8           | 5.6~14.1         | 6.2~15.3         | 6.9~17.0         |
| Cooling Power Input Range(kW)                                                      | 1.08~3.07          | 1.39~3.99          | 1.80~5.38        | 1.99~5.60        | 2.21~6.49        |
| EER Range                                                                          | 2.67~3.06          | 2.71~3.10          | 2.62~3.11        | 2.73~3.12        | 2.62~3.12        |
| ErP Level (35°C)                                                                   | A+++               | A+++               | A+++             | A+++             | A+++             |
| Refrigerant                                                                        | R290/1.1kg         | R290/1.45kg        | R290/1.3kg       | R290/1.4kg       | R290/1.6kg       |
| Power supply                                                                       | 380V/3Ph/50-60Hz   |                    |                  |                  |                  |
| Max. power input(kW)                                                               | 4.1                | 5.2                | 7.1              | 7.6              | 8.8              |
| Max. current (A)                                                                   | 7.8                | 9.8                | 13.5             | 14.3             | 14.8             |
| Fuse or circuit breaker (A)                                                        | 16                 | 16                 | 20               | 20               | 20               |
| Wire diameter mm <sup>2</sup>                                                      | 2.5mm <sup>2</sup> | 2.5mm <sup>2</sup> | 4mm <sup>2</sup> | 4mm <sup>2</sup> | 4mm <sup>2</sup> |
| Diameter of pipe (mm)                                                              | DN25               | DN25               | DN25             | DN25             | DN32             |
| Max water head(m)                                                                  | 9                  | 9                  | 12               | 12               | 12               |
| Noise dB(A)                                                                        | ≤50                | ≤52                | ≤53              | ≤53              | ≤55              |
| Net Weight (kg)                                                                    | 120                | 138                | 165              | 170              | 220              |
| Net Dimension (L/W/H) mm                                                           | 1080×460×960       | 1080×480×1060      | 1080×480×1372    | 1080×480×1372    | 1160×480×1580    |
| Operation Ambient Temp.                                                            | -25~43°C           |                    |                  |                  |                  |
| Operating water temperature (°C)                                                   | 28~65°C (DHW)      |                    |                  |                  |                  |
| Operating water temperature (°C)                                                   | 15~70°C (Heating)  |                    |                  |                  |                  |
| Operating water temperature (°C)                                                   | 7~35°C (Cooling)   |                    |                  |                  |                  |

**Note:**

The above design and specifications are subject to change without prior notice for product improvement.

Detailed specifications of the units please refer to nameplate on the units.

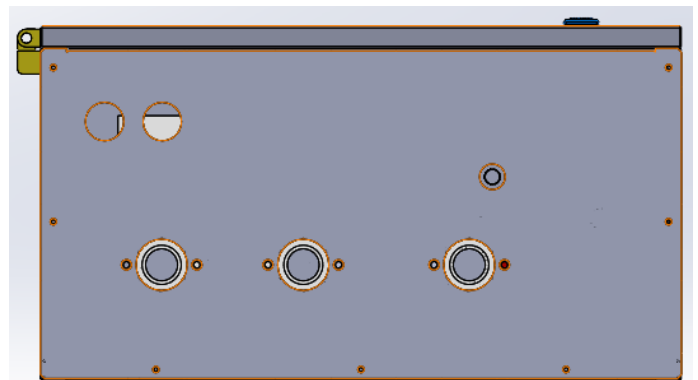
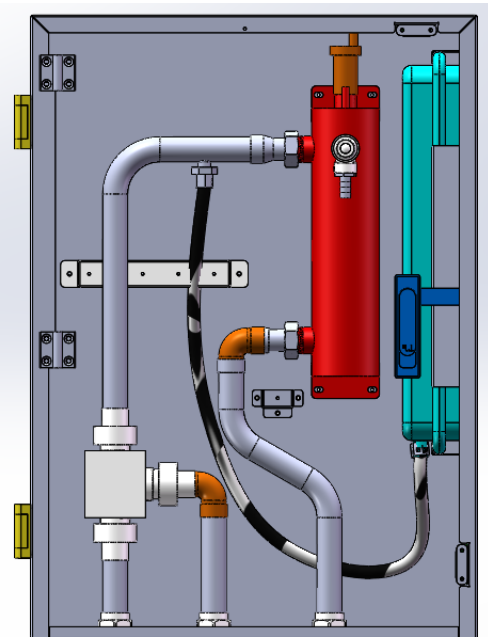
Correct installation is required to ensure safe operation. The requirements for heat pumps include the following:

1. Dimensions for critical connections.
2. Field assembly (if required).
3. Appropriate site location and clearances.
4. Proper electrical wiring.
5. Adequate water flow.

This manual provides the information needed to meet these requirements. Review all application and installation procedures completely before continuing the installation.

## Hydraulic Module (Optional accessories)

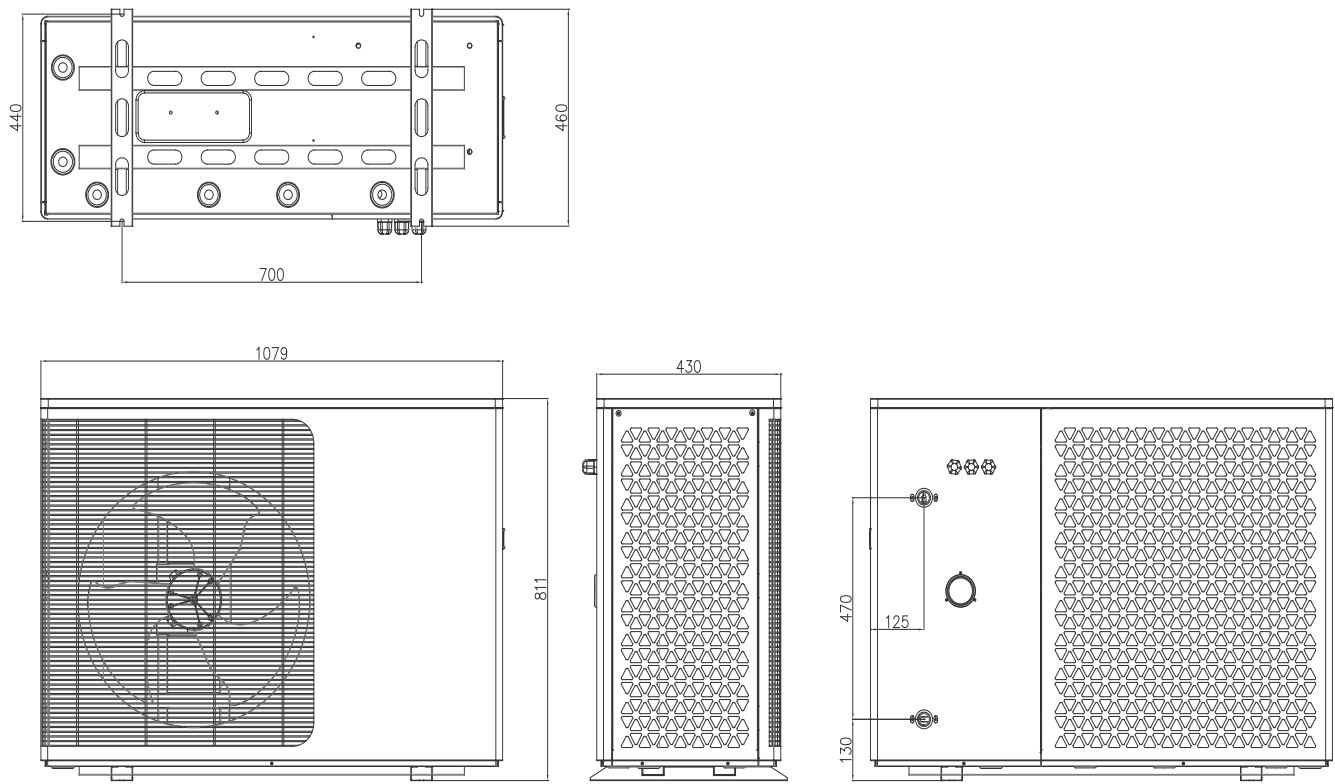
| Model                 | HBL-01E/S                      | HBL-03E                     | HBL-05E/S                          | HBLW-05E                           |
|-----------------------|--------------------------------|-----------------------------|------------------------------------|------------------------------------|
| 3-Way Valve           | ACOL/DN25                      | ACOL/DN25                   | ACOL/DN25                          | ACOL/DN25                          |
| Electric Heater       | 3kW/220V                       | 3kW/220V                    | 3kW/220V                           | 3kW/220V                           |
| Expansion Tank(L)     | 8L                             | 8L                          | 8L                                 | 8L                                 |
| Diameter of pipe (mm) | DN25                           | DN25                        | DN25                               | DN25                               |
| Safety valve(MPa)     | 0.3                            | 0.3                         | 0.3                                | 0.3                                |
| Leakage Switch(A)     | Schneider/40A                  | Schneider/25A               | Schneider/50A                      | Schneider/32A                      |
| Cabinet               | Galvanized powder coated steel |                             |                                    |                                    |
| Package               | Splint/Cartron                 |                             |                                    |                                    |
| Power Supply          | 230V/1Ph/50-60Hz               | 380V/3Ph/50-60Hz            | 230V/1Ph/50-60Hz                   | 380V/3Ph/50-60Hz                   |
| Net Weight(kg)        | 30                             | 30                          | 30                                 | 30                                 |
| Net Dimension(mm)     | 700*500*280                    | 700*500*280                 | 700*500*280                        | 700*500*280                        |
| Packing Dimension(mm) | 760*540*320                    | 760*540*320                 | 760*540*320                        | 760*540*320                        |
| Applicable Models     | LWP 33/45 E/S<br>Single phase) | LWP 45 E (Three-<br>phase ) | LWP 59/72/88 E/<br>S(Single phase) | LWP 59/72/88 E<br>(Three - phase ) |



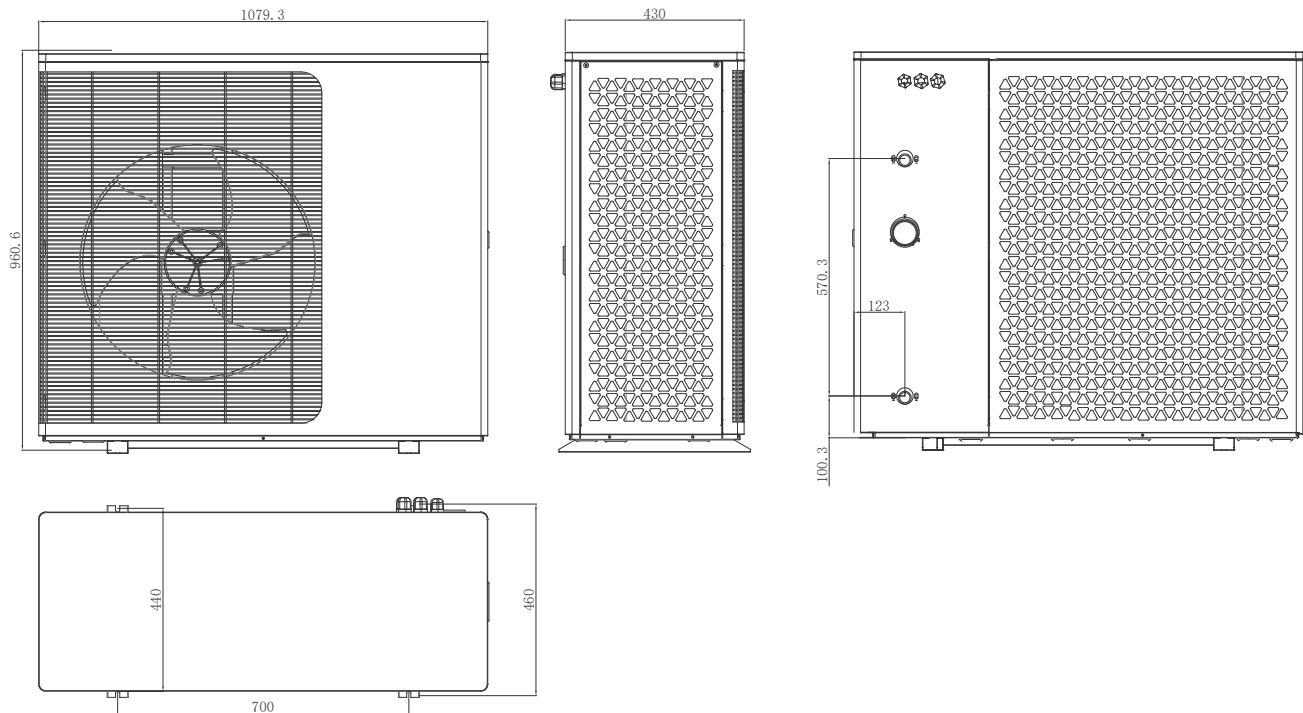
**Dimensions:**

**Unit:mm**

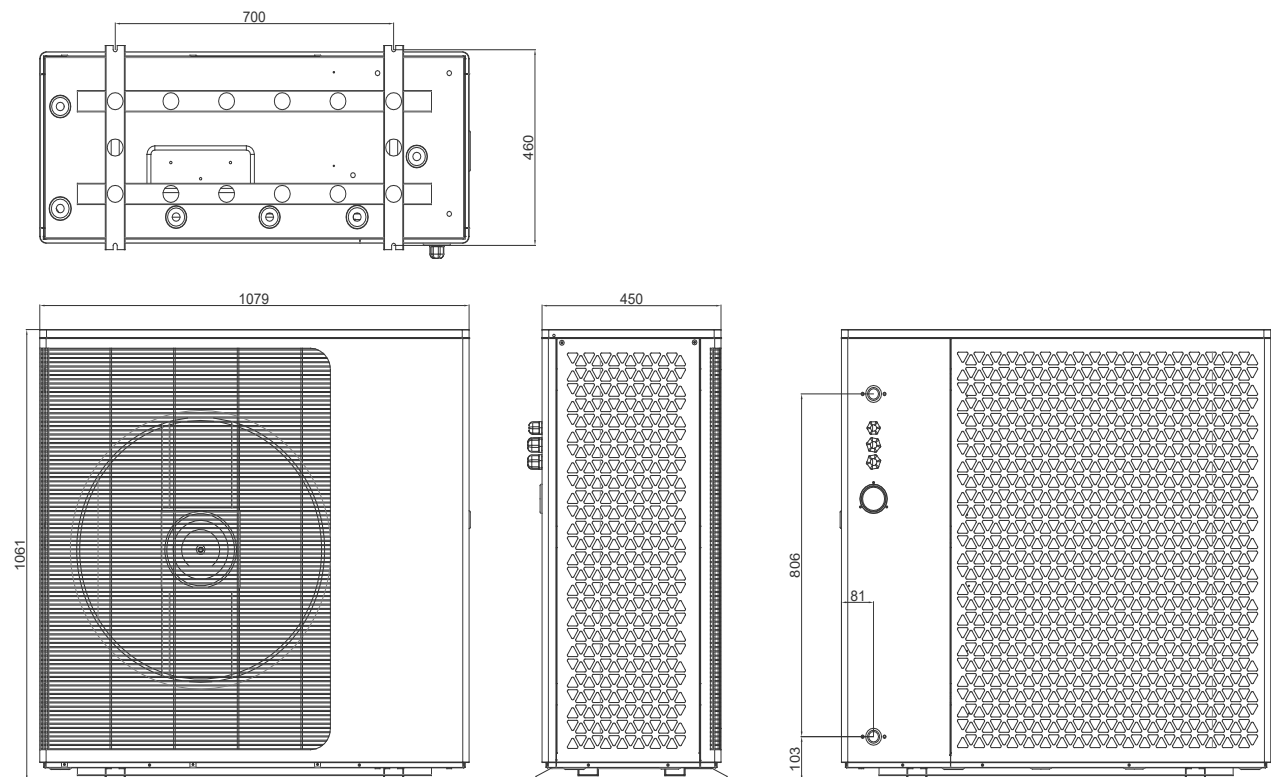
**PW030-DKZLRS-E/S**



# **LWP 45 E/S LWP 45E**

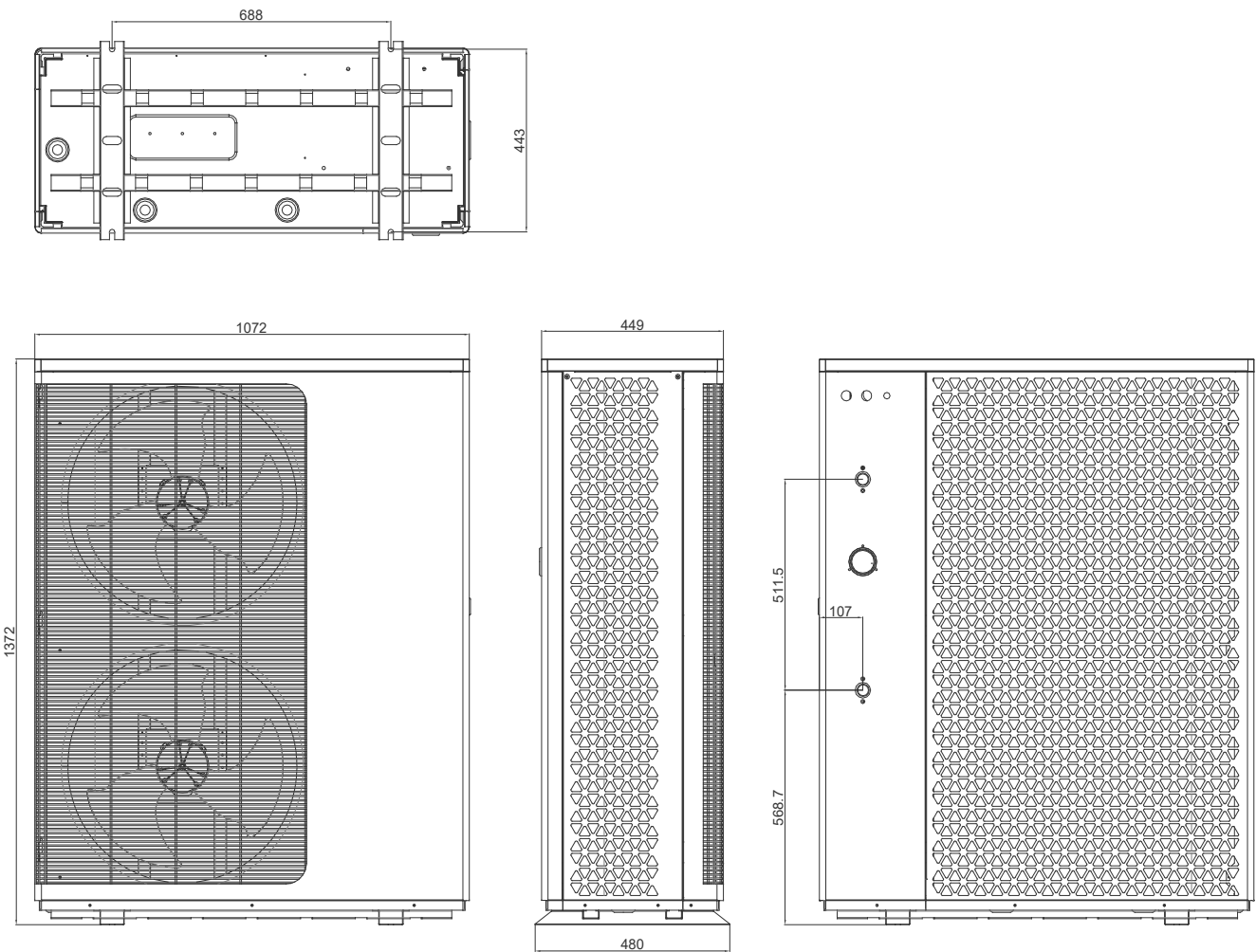


# **LWP 59 E/S LWP 59 E**

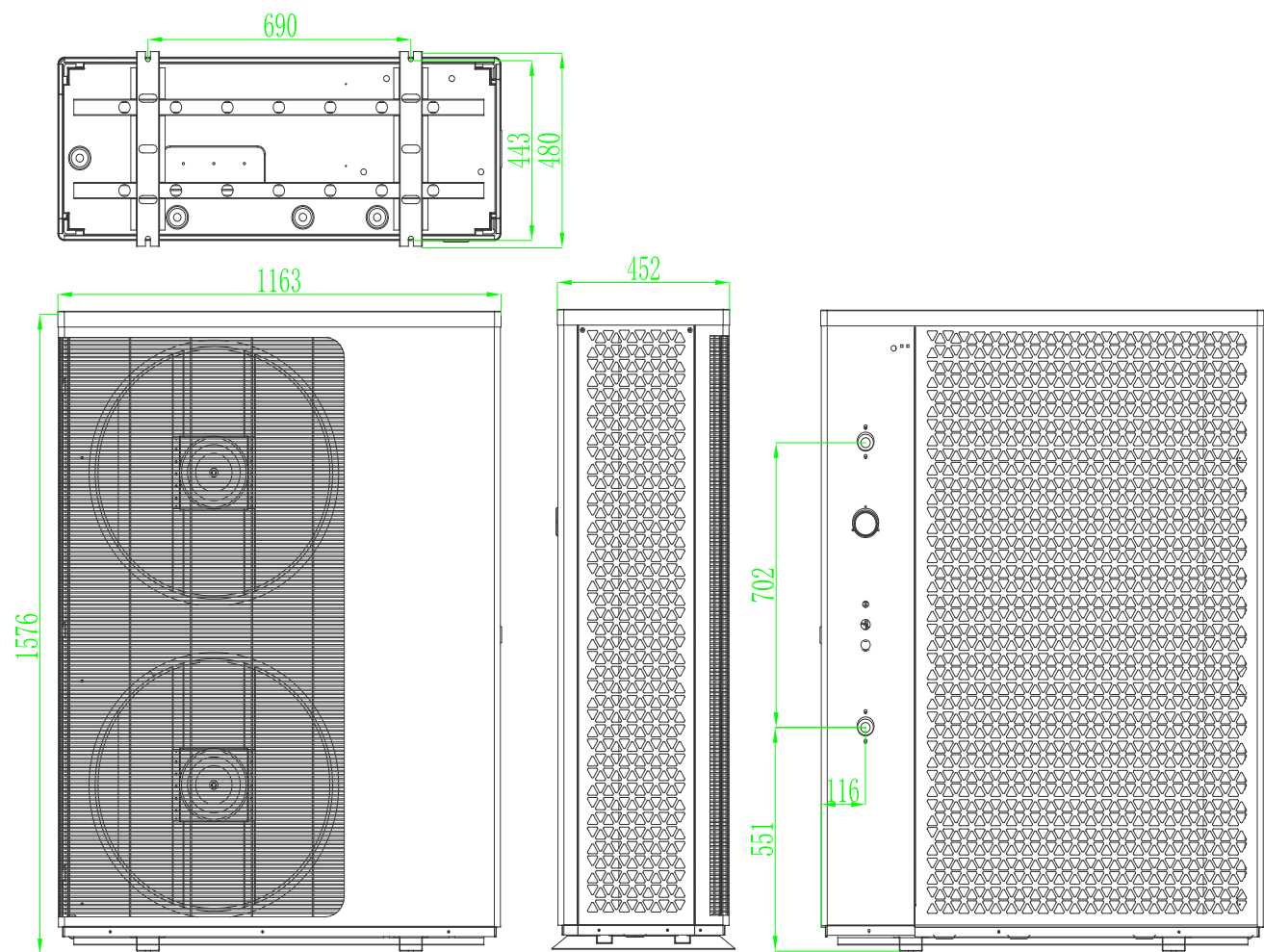


**LWP 72 E/S**  
**LWP 88 E/S**

**LWP 72 E**  
**LWP 88 E**



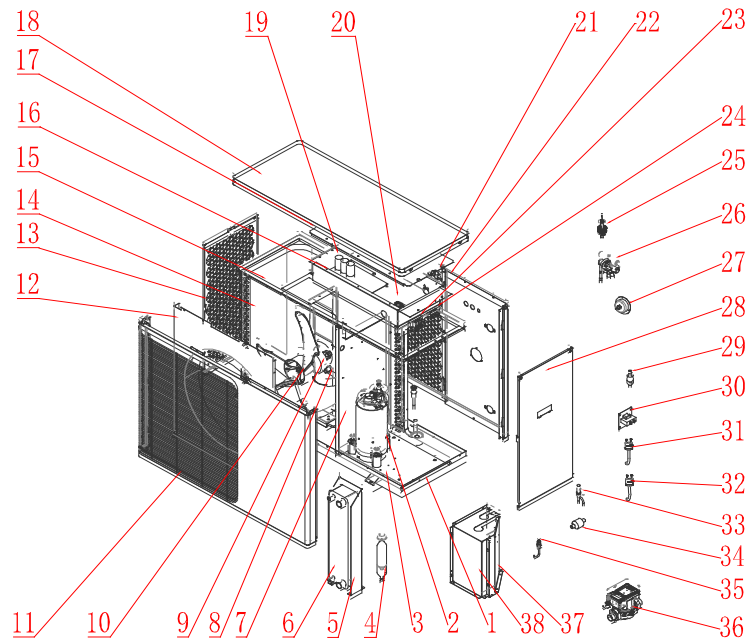
**LWP 96 E/S    LWP 96 E**



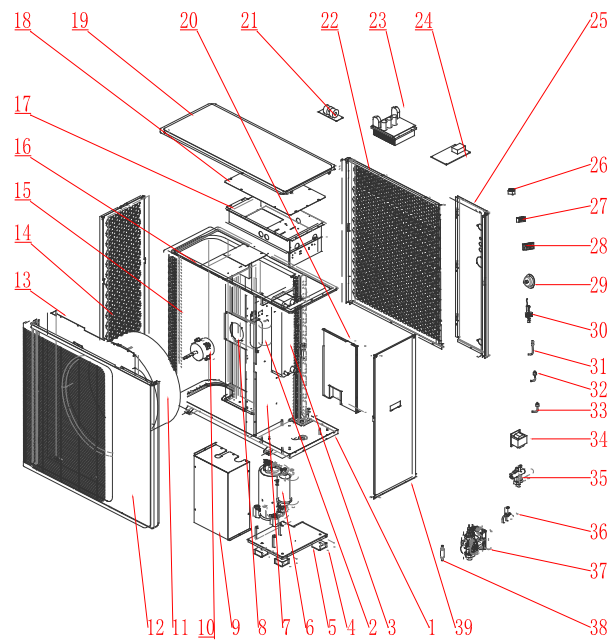
### 3.Exploded view

LWP 33 E/S  
LWP 33 E

LWP 45 E/S  
LWP 45 E



| N0 | Spare parts               | N0 | Spare parts                |
|----|---------------------------|----|----------------------------|
| 1  | chassis                   | 21 | back net                   |
| 2  | compressor                | 22 | rear side panel            |
| 3  | damping plate             | 23 | terminal block             |
| 4  | liquid storage tank       | 24 | terminal block             |
| 5  | plate replacement support | 25 | water flow switch          |
| 6  | plate heat exchanger      | 26 | 4-way valve                |
| 7  | center spacer             | 27 | pressure gauge             |
| 8  | motor bracket             | 28 | right side panel           |
| 9  | motor                     | 29 | drying filter              |
| 10 | fan blade                 | 30 | reactance                  |
| 11 | front panel               | 31 | high voltage switch        |
| 12 | Air guide panel           | 32 | low voltage switch         |
| 13 | left net                  | 33 | electronic expansion valve |
| 14 | fin heat exchanger        | 34 | filter                     |
| 15 | top frame                 | 35 | needle valve               |
| 16 | electric box              | 36 | water pump                 |
| 17 | electric box cover        | 37 | compressor hood 1          |
| 18 | top panel                 | 38 | compressor hood 2          |
| 19 | driver board              |    |                            |
| 20 | transfer terminal block   |    |                            |

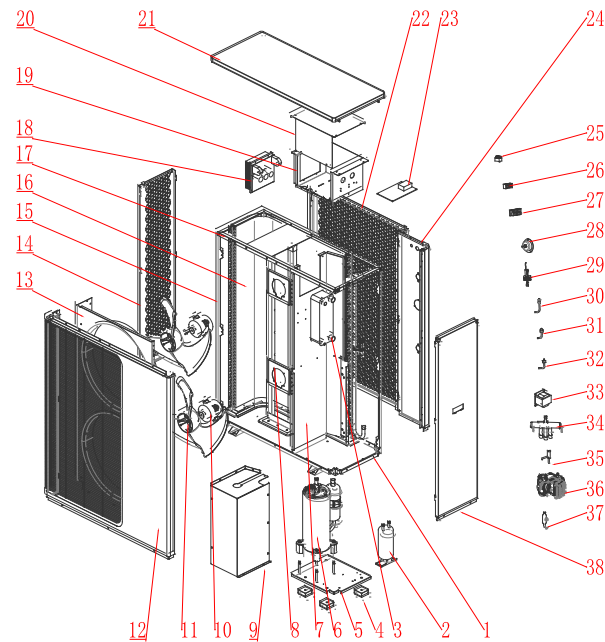


| NO | Spare parts          | NO | Spare parts                |
|----|----------------------|----|----------------------------|
| 1  | chassis              | 21 | filter board               |
| 2  | liquid storage tank  | 22 | back net                   |
| 3  | plate heat exchanger | 23 | driver board               |
| 4  | rubber pad           | 24 | control board              |
| 5  | damping plate        | 25 | rear side panel            |
| 6  | compressor           | 26 | transfer terminal block    |
| 7  | center spacer        | 27 | transfer terminal block    |
| 8  | motor bracket        | 28 | transfer terminal block    |
| 9  | dlimp                | 29 | pressure gauge             |
| 10 | motor                | 30 | water flow switch          |
| 11 | fan blade            | 31 | needle valve               |
| 12 | front panel          | 32 | high voltage switch        |
| 13 | Air guide panel      | 33 | low voltage switch         |
| 14 | left net             | 34 | reactor                    |
| 15 | fin heat exchanger   | 35 | 4-way valve                |
| 16 | top frame            | 36 | electronic expansion valve |
| 17 | electric box         | 37 | water pump                 |
| 18 | electric box cover   | 38 | check valve                |
| 19 | top panel            | 39 | right side panel           |
| 20 | dlimp                |    |                            |

**LWP 72 E/S**  
**LWP 72 E**

**LWP 88 E/S**  
**LWP 88 E**

**LWP 96 E/S**  
**LWP 96 E**



| NO | Spare parts          | NO | Spare parts                |
|----|----------------------|----|----------------------------|
| 1  | chassis              | 21 | top panel                  |
| 2  | liquid storage tank  | 22 | back net                   |
| 3  | plate heat exchanger | 23 | control board              |
| 4  | rubber pad           | 24 | rear side panel            |
| 5  | damping plate        | 25 | transfer terminal block    |
| 6  | compressor           | 26 | transfer terminal block    |
| 7  | center spacer        | 27 | transfer terminal block    |
| 8  | motor bracket        | 28 | pressure gauge             |
| 9  | dlimp                | 29 | water flow switch          |
| 10 | motor                | 30 | needle valve               |
| 11 | fan blade            | 31 | high voltage switch        |
| 12 | front panel          | 32 | low voltage switch         |
| 13 | Air guide panel      | 33 | reactor                    |
| 14 | left net             | 34 | 4-way valve                |
| 15 | post                 | 35 | electronic expansion valve |
| 16 | fin heat exchanger   | 36 | water pump                 |
| 17 | top frame            | 37 | check valve                |
| 18 | driver board         | 38 | right side panel           |
| 19 | electric box         |    |                            |
| 20 | electric box cover   |    |                            |

## Installation Location



### CAUTION!

1. DO NOT install the heat pump near to hazardous materials and places
2. DO NOT install the heat pump under deep sloping roofs without gutters which will allow rain water, mixed with debris, to be forced through the unit.
3. Place the heat pump on a flat slightly pitched surface, such as concrete or fabricated slab. This will allow proper drainage of condensation and rain water from the base of the unit. If possible, the slab should be placed at the same level or slightly higher than the filter system/equipment.

## 4.Installation Details

All criteria given in the following sections reflect minimum clearances. However, each installation must also be evaluated, taking into account the prevailing local conditions such as proximity and height of walls, and proximity to public access areas. The heat pump must be placed to provide clearances on all sides for maintenance and inspection.

1. The heat pump installation area must have good ventilation and the air inlet/outlet must not be hindered.
2. The installation area must have good drainage and be built on a solid foundation.
3. Do not install the unit in areas accumulated with pollutions like aggressive gas (chlorine or acidic), dust, sand and leaves etc.
4. For easier and better maintenance and troubleshooting, no obstacles around the unit should be closer than 1m. And no obstructions within 2m, vertically, from the unit for air ventilation. (See Figure 1)

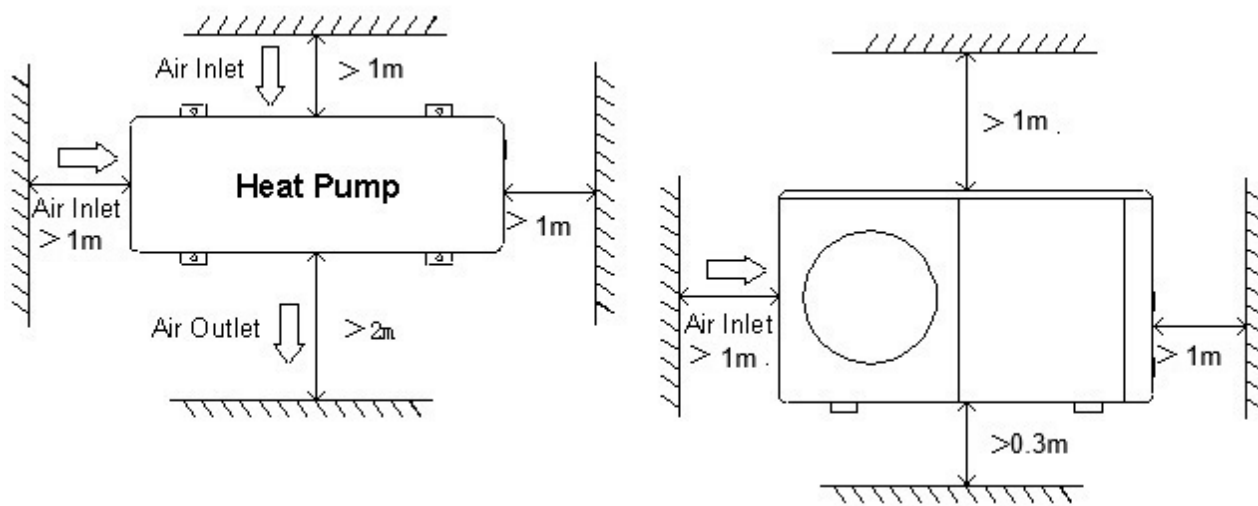


Figure 1

5. The heat pump must be installed with shockproof bushes to prevent vibration and/or imbalance.
6. Even though the controller is waterproof, care should be taken to avoid direct sunlight and high temp.. In addition, the heat pump should be placed to ensure quality viewing of the controller.
7. The plumbing pipes must be installed with proper support to prevent possible damage due to vibration. Running water pressure should be kept over 196kpa. Otherwise, booster pump should be installed.
8. The acceptable operating voltage range should be within  $\pm 10\%$  of the rated voltage.
  - The heat pump unit must be grounded /earthed for safety purposes.

## 5. Drainage and Condensation

Condensation will occur from the evaporator when the unit is running and drain at a steady rate, depending upon ambient air temp. and humidity. The more humid the ambient conditions, the more condensation will occur. The bottom of the unit acts as a tray to catch rainwater and condensation. Keep the drain holes, located on the bottom pan of the unit base, clear from debris at all times.

## 6. Suggested Installation Methods

DC Inverter Heat Pump can provide heating/cooling and domestic hot water. Floor heating loops and Radiator are used for space heating and fan coil units are used for space cooling. Domestic hot water is supplied from the domestic hot water tank connected to the heat pump.

DC Inverter Heat Pump with a main circulation pump built inside. When install the unit, installers should connect the heat pump with other parts including the buffer tank (for space heating/cooling), storage water tank (for domestic hot water) . External fittings are also needed including a safety valve, a water charge valve, Three-way valve. Temperature sensor should be added in the storage water tank. An additional electric heater can be installed in the DHW tank or the buffer tank which can get the control signal from the heat pump.

- 1) System installation diagram to see Figure 2, Figure 3.
- 2) 3-way valve: For domestic hot water mode, 3-way valve powers on. For underfloor heating or cooling, 3-way valve powers off.
- 3) When both heating(or cooling) and domestic hot water don't reach the setting temp., hot water is priority.
- 4) The hot water tank with coil for domestic hot water should be specially customized.
- 5) The heat exchange capacity of the coil should be  $\geq$  the rated heating capacity of the heat pump.
- 6) The unit is delivered ready for operation and is filled with R290 refrigerant.
- 7) The refrigerant R290 are flammable and explosive, It's prohibited from installing in one environment which have operating or potential ignition sources.

6.1 Schematic diagram of secondary cycle installation

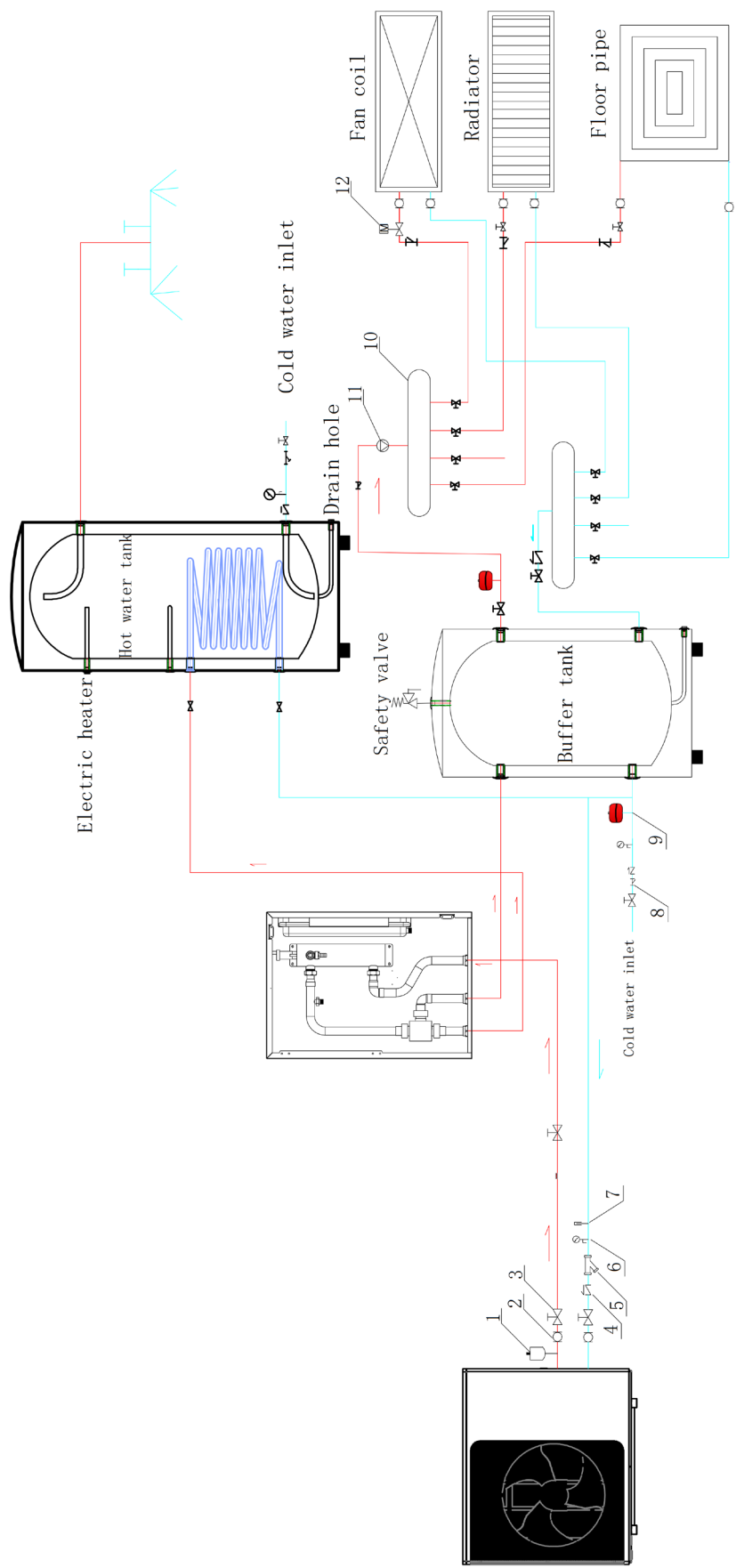
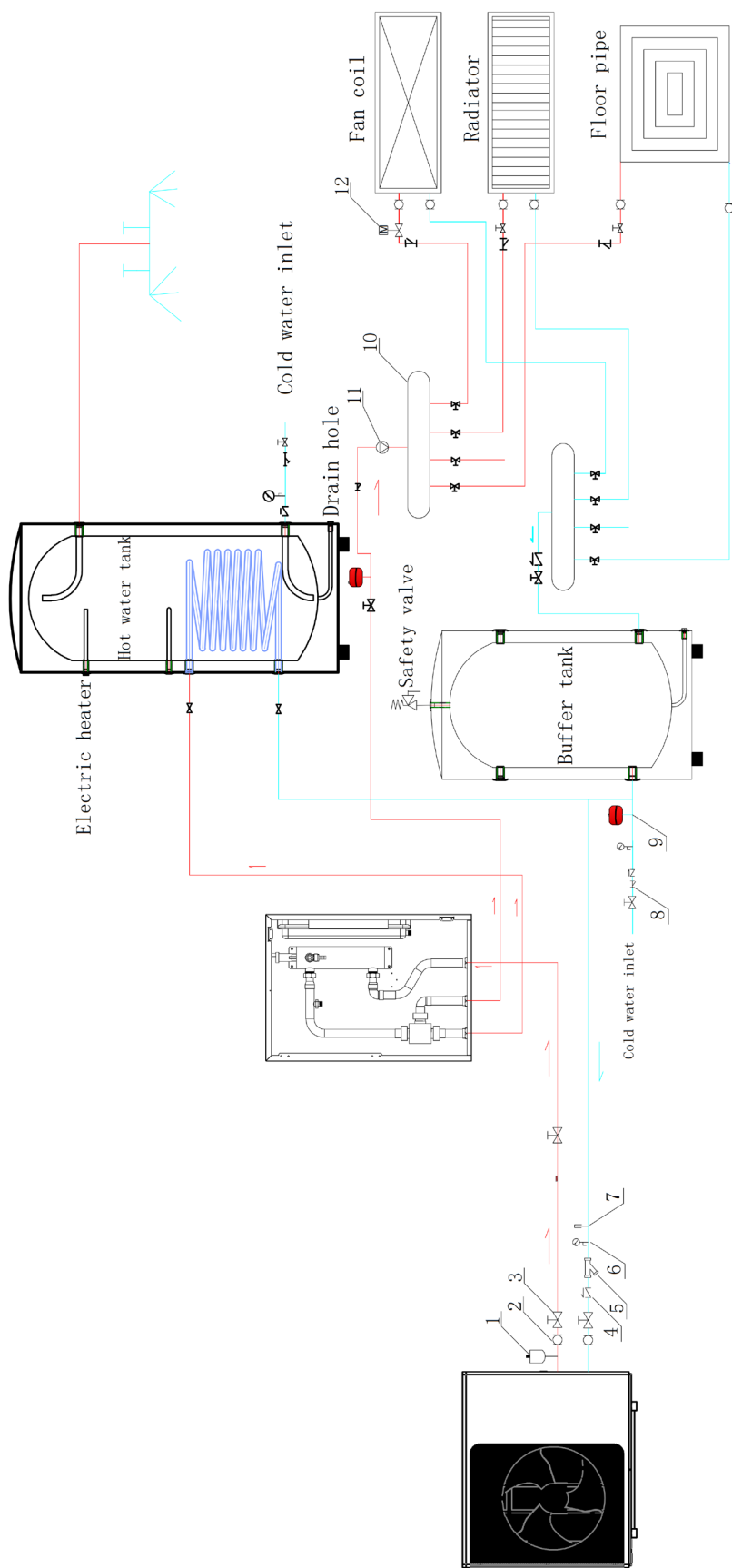


Figure 2

|    |                              |                                                                                       |
|----|------------------------------|---------------------------------------------------------------------------------------|
| 1  | Air Vent Valve               |  |
| 2  | Rubber Connetor              |  |
| 3  | Ball Value                   |  |
| 4  | Check valve                  |  |
| 5  | Main filter                  |  |
| 6  | Manometer                    |  |
| 7  | Thermometer                  |  |
| 8  | Y filter(optional)           |  |
| 9  | Air pressure tank (optional) |  |
| 10 | Diverter                     |  |
| 11 | Water pump                   |  |
| 12 | 2-way Value                  |  |

## 6.2 Schematic diagram of primary cycle installation

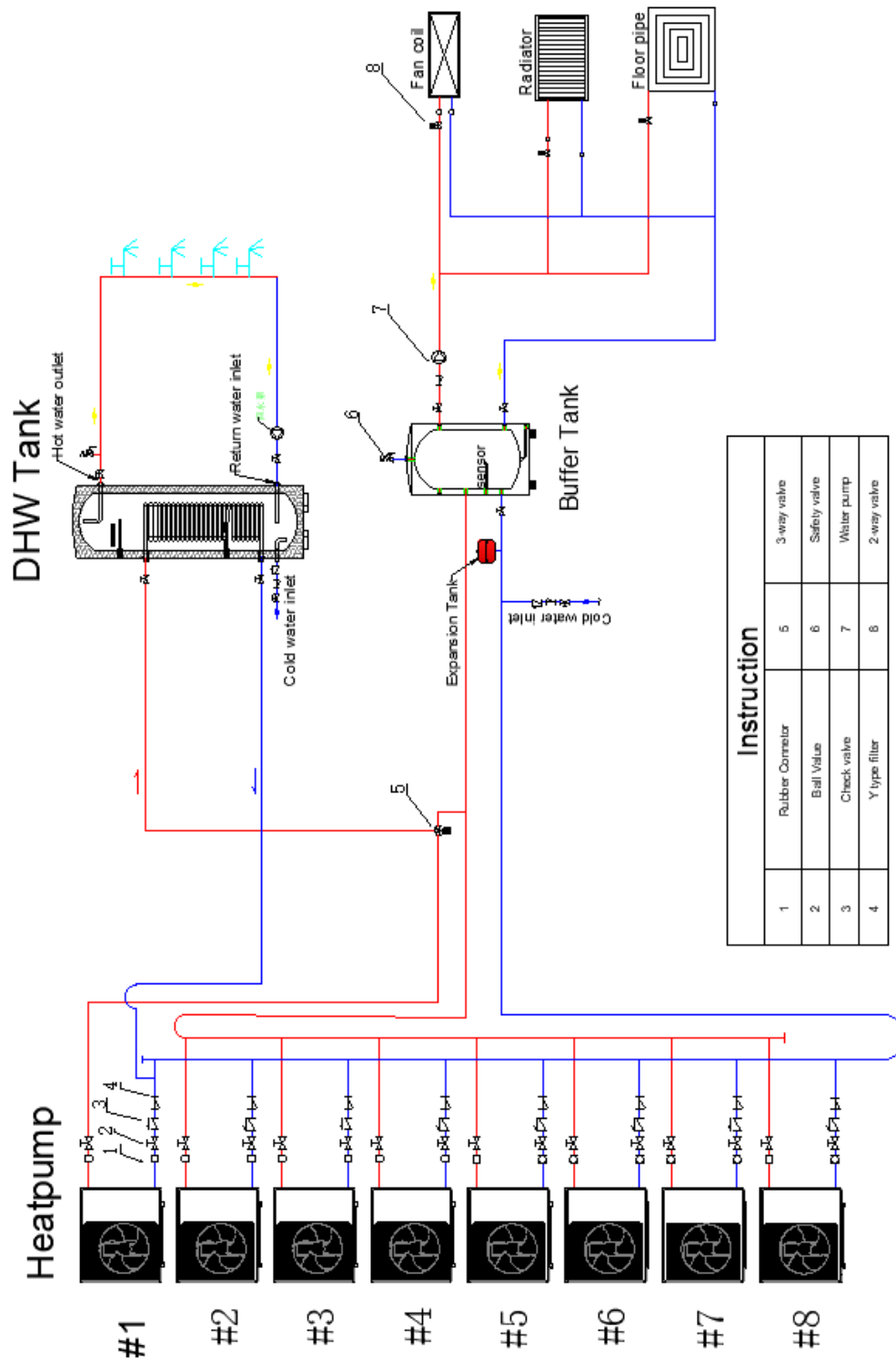


**Figure 3**

|    |                              |  |
|----|------------------------------|--|
| 1  | Air Vent Valve               |  |
| 2  | Rubber Connetor              |  |
| 3  | Ball Value                   |  |
| 4  | Check valve                  |  |
| 5  | Main filter                  |  |
| 6  | Manometer                    |  |
| 7  | Thermometer                  |  |
| 8  | Y filter(optional)           |  |
| 9  | Air pressure tank (optional) |  |
| 10 | Diverter                     |  |
| 11 | Water pump                   |  |
| 12 | 2-way Value                  |  |

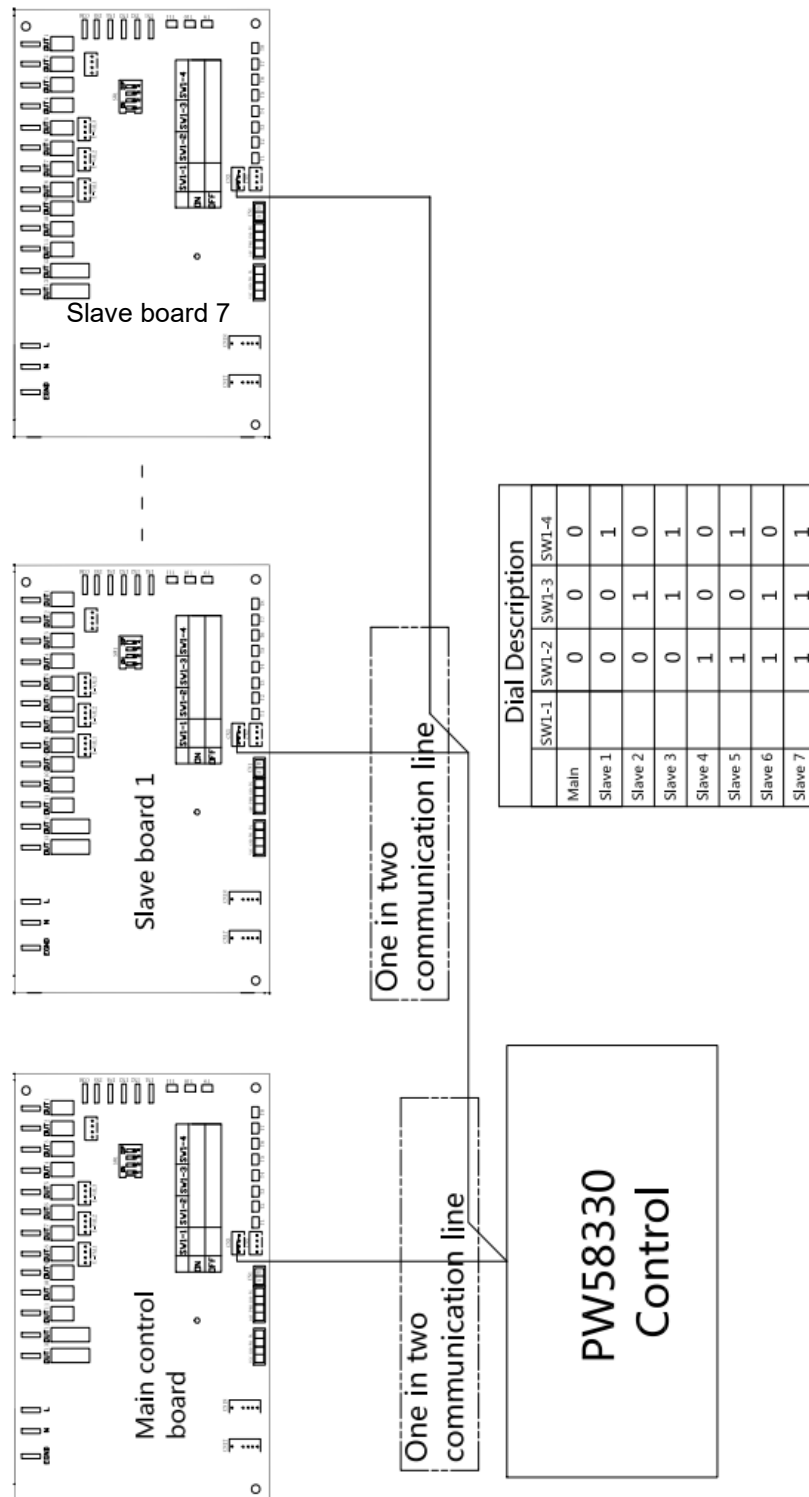
## 6.3 Schematic diagram of cascading installation

- 1.The first heat pump is set as the master(#1), and the addresses #2~#8 are slave units. The slave units only operate for heating mode, not for hot water mode;
- 2.The master unit can provide both hot water and heating. If a hot water function is required, the master unit provides hot water to the hot water tank, while the slave units operate for heating.
- 3.The three-way valve is connected to the water circuit of the master unit and the hot water mode is controlled by the master unit.

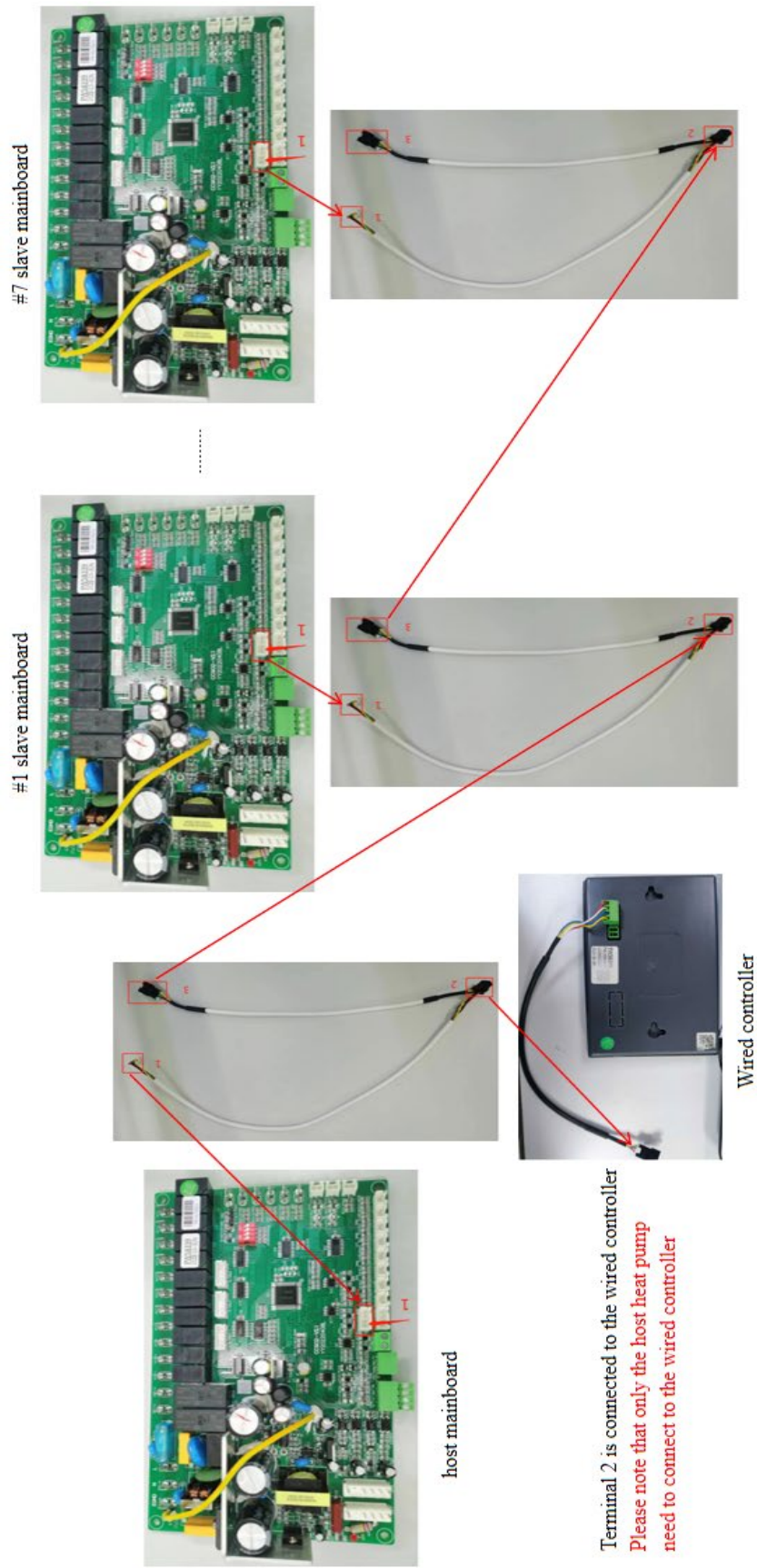


### 6.3.1 Schematic diagram of cascading wiring

- 1.The entire cascading units are controlled by the master unit, and users can set the number of startup and shutdown units according to their needs.
- 2.Can support cascading of different model combinations
- 3.Up to 8 units are connected, and the unit address is shown in the figure: 0=off; 1=on; SW1-1 is reserved and does not require modification;
- 4.Set the number of cascades on the wired controller P28 to 1-8, and the circuit connection steps are as shown in the figure.



6.3.2 Electrical wiring



## 7. Water Connections

### Water Connections at the Heat Pump

Quick Connect fittings are recommended to be installed on the water inlet and outlet connections. It is recommended to use stainless steel or PPR pipes for the heat pump plumbing. The water inlet and outlet connection to the heat pump accepts stainless steel or PPR pipe fittings.



**CAUTION** — Make sure that flow requirements and tap water turnover rates can be maintained with the installation of additional heat pumps and plumbing restrictions.

### 7.1 Plumbing Installation Requirements

1. When water pressure exceeds 490Kpa, please use reducing valve to reduce the water pressure below 294Kpa.
2. Each part connected to unit needs to be connected with method of loose joint and installed with intermediate valve.
3. Ensure that all plumbing has been properly completed and then proceed to do a water leakage and pressure test.
4. All the pipelines and pipe fittings must be insulated to prevent heat loss.
5. Install a drain valve at the lowest point of the system to enable the system to be drained during freezing conditions (winterizing).
6. Install a check valve on the water outlet connection in order to prevent back siphoning when water pump stops.
7. In order to reduce the back pressure, the pipes should be installed horizontally
8. And minimize the elbows (90 degrees connections). If a higher flow rate is required, install a bypass valve.

## 8. Electrical Connections



**WARNING** —Risk of electrical shock or electrocution.



1. Ensure that all high voltage circuits are disconnected before commencing heat pump installation. Contact with these circuits could result in death or serious injury to users, installers or others, due to electrical shock and may also cause damage to property.

2. Non professionals are prohibited from installing heat pumps on their own, and attention should be paid to high-voltage electrical safety;
3. Ensure that the main power supply of the device is above 1 meter (ensuring that children cannot access it)



**CAUTION** — Label all wires prior to disconnection when servicing the heat pump. Wiring errors can cause improper and dangerous operation. Check and ensure proper operation after servicing.

## 8.1 Power Supply

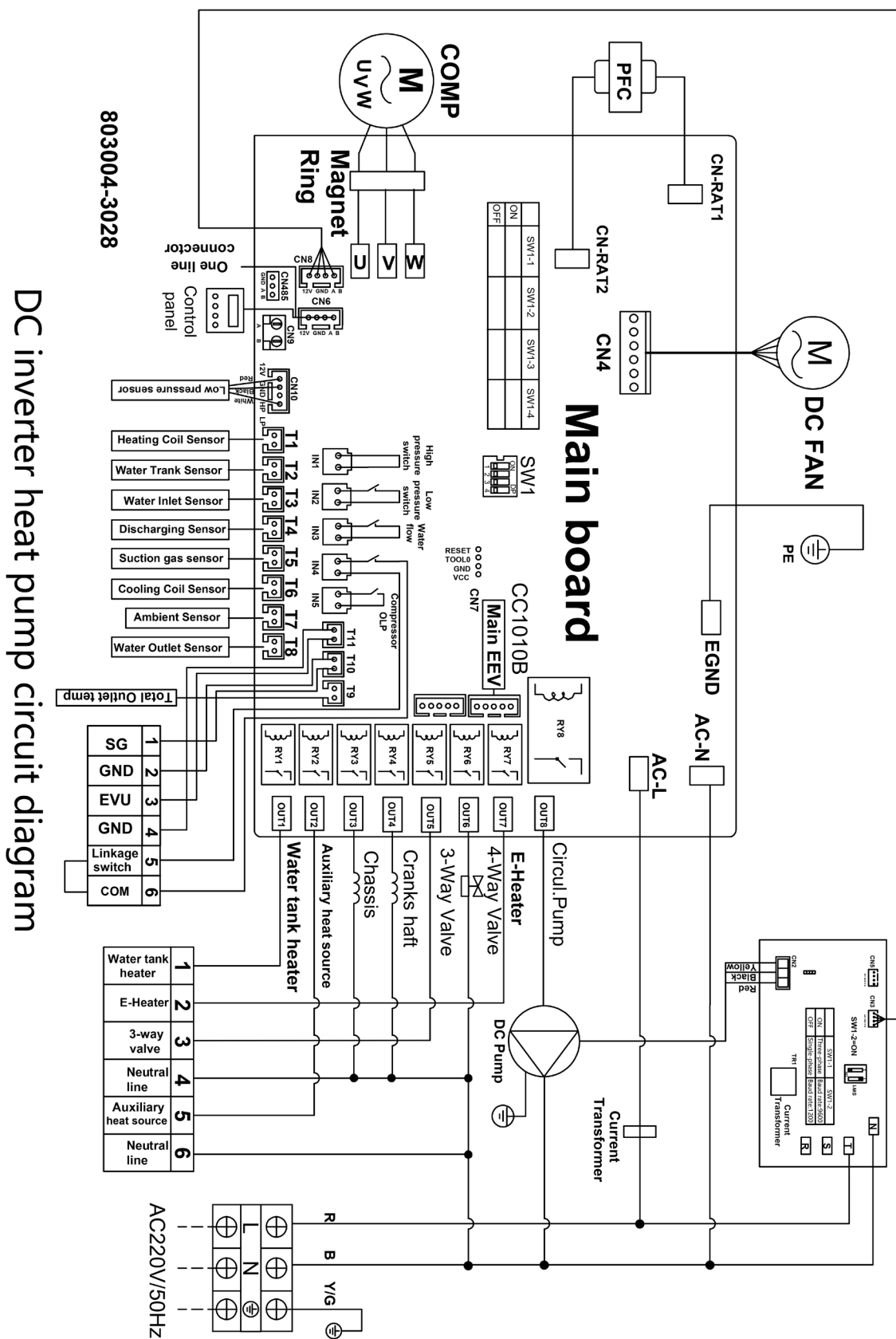
1. If the supply voltage is too low or too high, it can cause damage and/or result in unstable operation of the heat pump unit, due to high inrush currents on start up.
2. The minimum starting voltage should be above 90% of rated voltage. The acceptable operating voltage range should be within  $\pm 10\%$  of the rated voltage.
3. Ensure the cable specifications meet the correct requirements for the specific installation. The distance between the installation site and mains power supply will affect the cable thickness. Follow the local electrical standards to select the cables, circuit breakers and isolator breakers.

## 8.2 Grounding and Over Current Protection

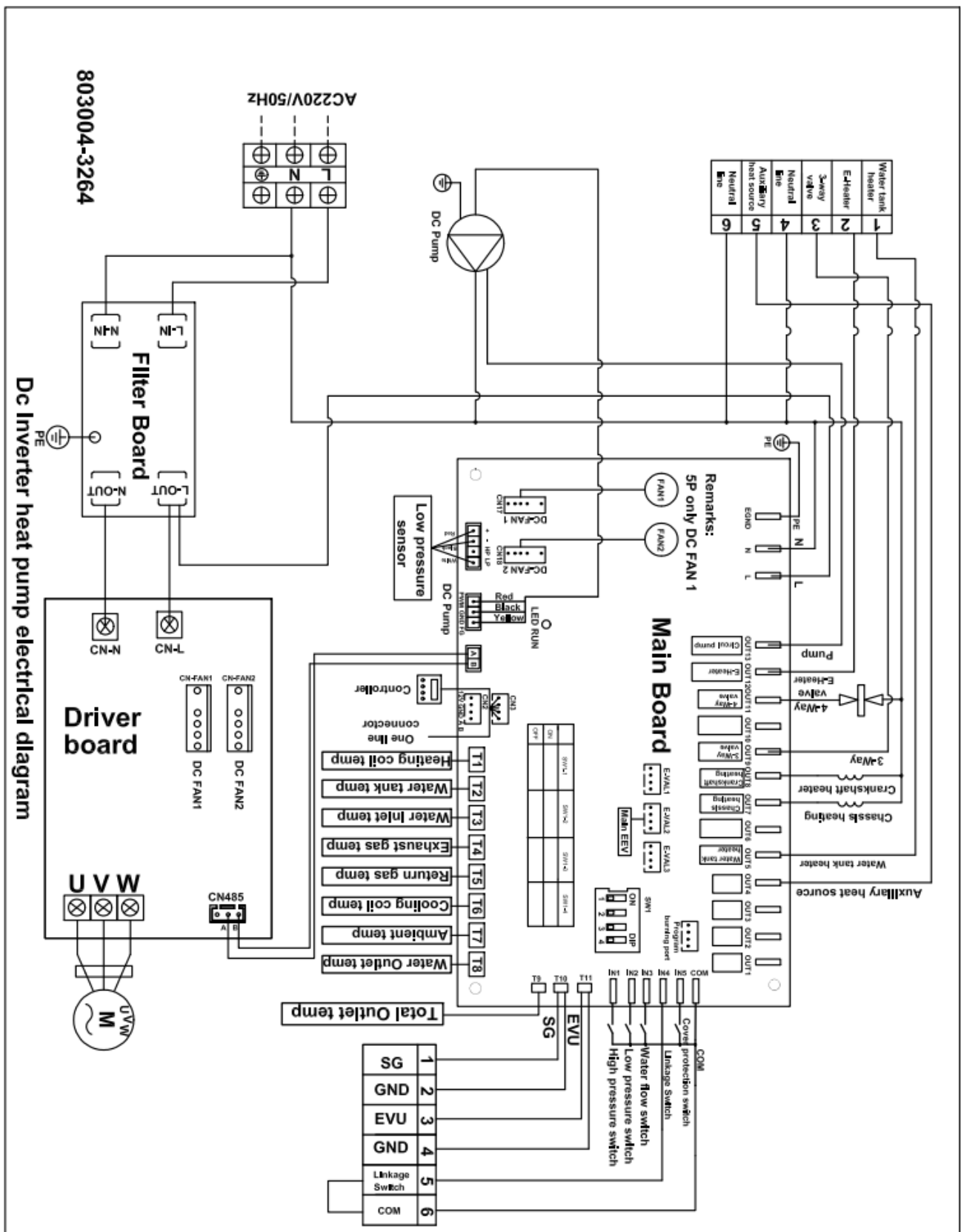
In order to prevent electrical shock in case of leakage from unit, install the heat pump according to local electrical standard.

1. Do not interrupt the voltage supply to the heat pump frequently as this may result a shorter life expectancy of the heat pump.
2. When installing over current protection, ensure that the correct current rating is met for this specific installation.
3. If an additional auxiliary heater is need to be controlled by the heat pump controller, the relay (or power) of the aux-heater must be connected to the relevant output of the controller.

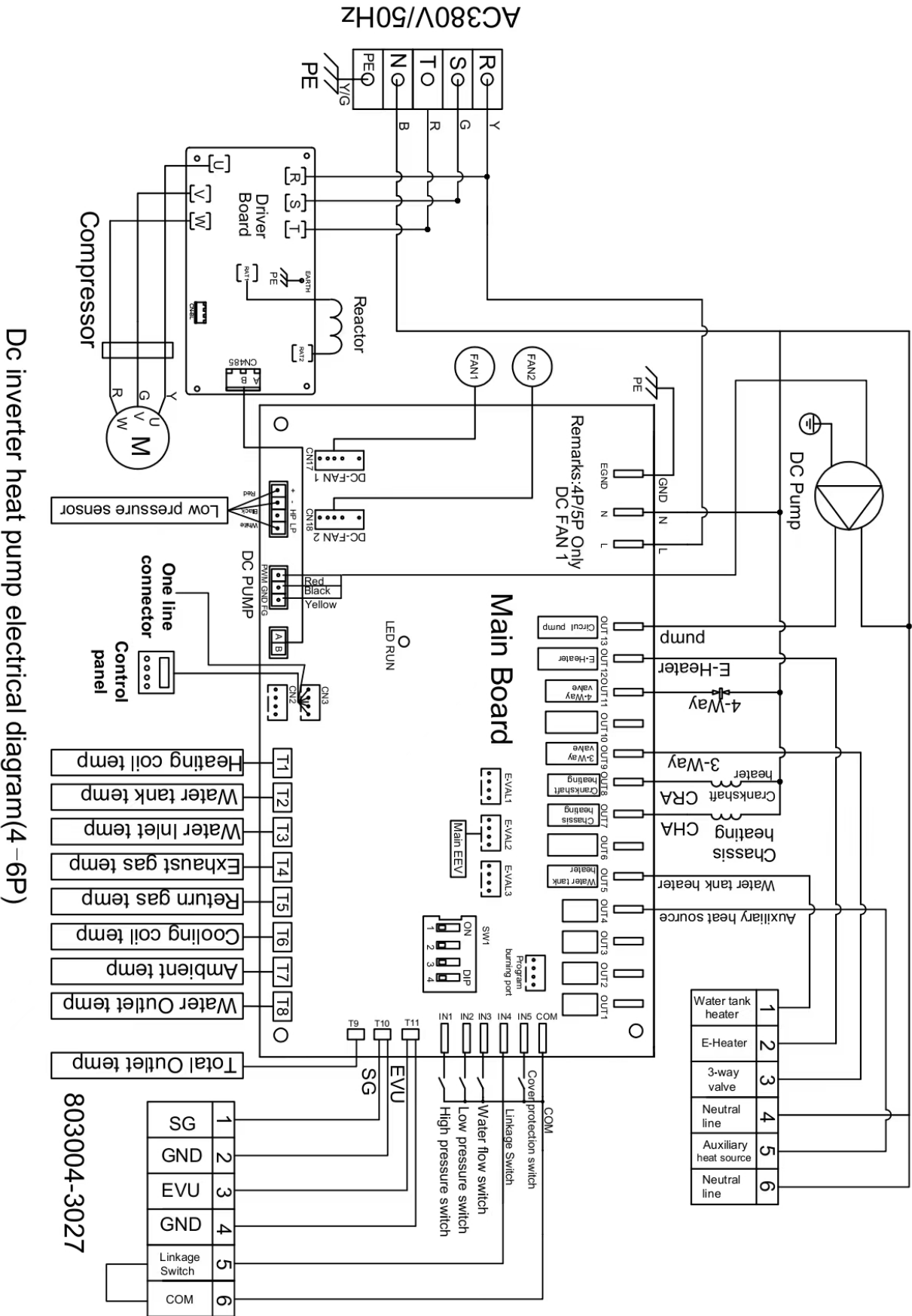
## 2. Single phase system (LWP 33/45 E/S)



### 3. Single phase system (LWP 59/72/88/96 E/S)



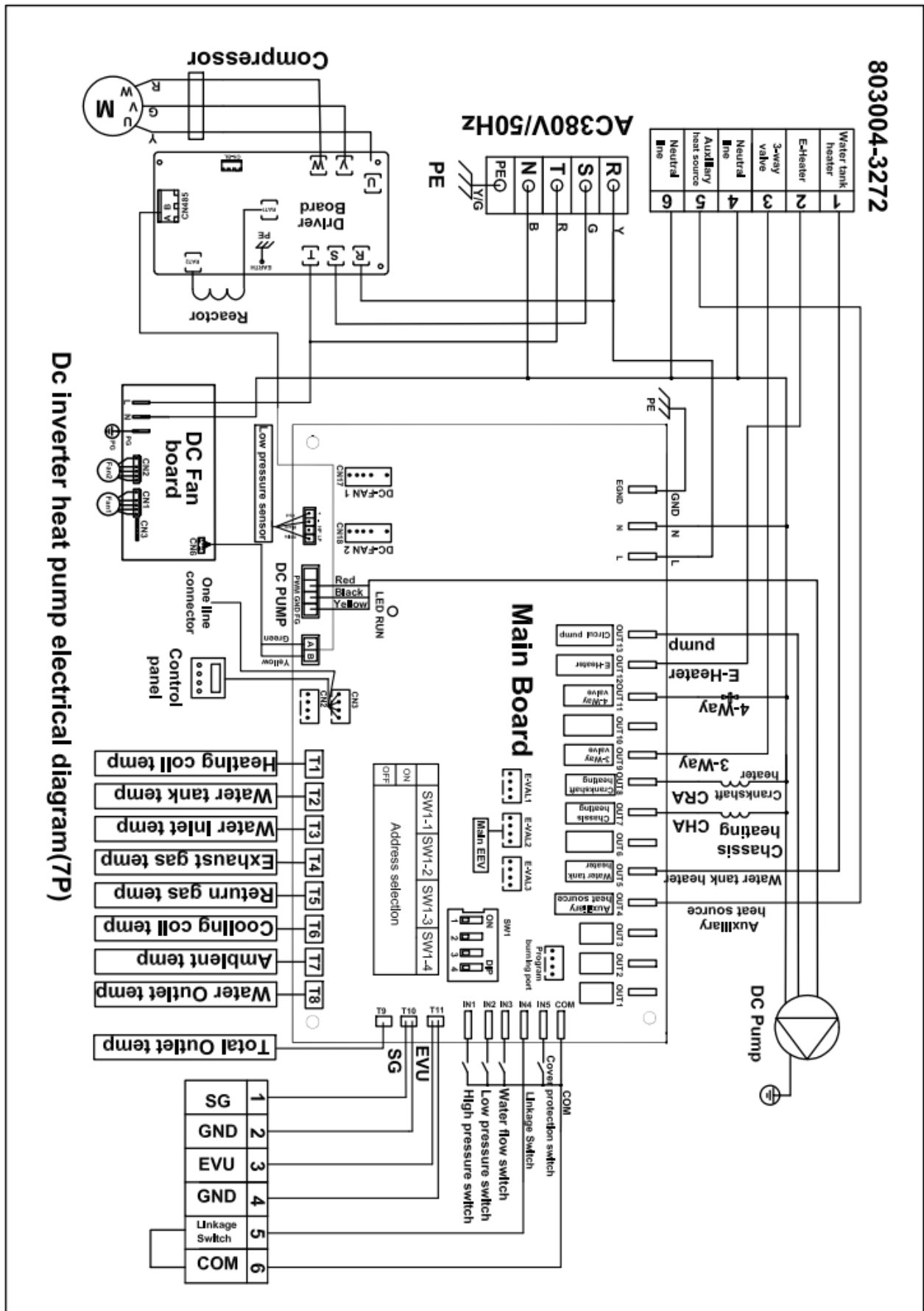
4.Three phase system (LWP 45/59/72/88 E)



Dc inverter heat pump electrical diagram(4-6P)

803004-3027

## 5. Three phase system (LWP 96 E)



## Section 3

## Operating Heat Pump

### Controller Panel

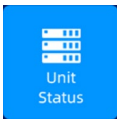
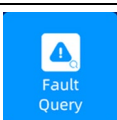
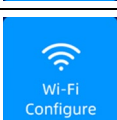
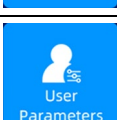


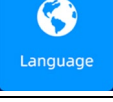
### 1. Display Icon

| Icon | Meaning                                                                    | Icon | Meaning                                                        |
|------|----------------------------------------------------------------------------|------|----------------------------------------------------------------|
|      | Heating mode                                                               |      | Cooling mode                                                   |
|      | Hot water mode                                                             |      | Heating and Hot water Mode<br>(Hot water function as priority) |
|      | Cooling and Hot water<br>Mode<br>(Hot water function as<br>priority)       |      | Smart mode                                                     |
|      | Silent mode                                                                |      | Power mode                                                     |
|      | Vacation mode                                                              |      | main interface                                                 |
|      | fault                                                                      |      | Frequency mode status                                          |
|      | Water pump working                                                         |      | Fan motor working                                              |
|      | Compressor working<br>The blinking icon signifies<br>the preheating state. |      | Defrosting                                                     |

|                                                                                   |                                          |                                                                                   |                                            |
|-----------------------------------------------------------------------------------|------------------------------------------|-----------------------------------------------------------------------------------|--------------------------------------------|
|   | Water tank heater working                |   | Anti-freezing                              |
|  | WiFi                                     |  | (Heating+Hot Water Mode)<br>Hot water mode |
|  | (Heating+Hot Water Mode)<br>Heating mode |  | Auxiliary heat source                      |
|  | Electric heating working                 |                                                                                   |                                            |

## 2. Definition of Buttons

| Button                                                                              | Description           | Function                                                                                                                                                                                                                                                                                                                  |
|-------------------------------------------------------------------------------------|-----------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|    | Mode                  | switch the operating mode of the heat pump.                                                                                                                                                                                                                                                                               |
|    | Setting               | query running parameters, check and set system parameters, error code records, Wifi connection, etc.                                                                                                                                                                                                                      |
|   | Timer                 | set timer switch and working weekdays.                                                                                                                                                                                                                                                                                    |
|  | On/off                | turn on or turn off the heat pump.                                                                                                                                                                                                                                                                                        |
|  | Temperature setting 1 | Temperature setting for <b>only hot water, only heating and only cooling mode</b> (the interface displays the inlet water temperature and outlet water temperature)                                                                                                                                                       |
|  | Temperature setting 2 | In <b>hot water+heating or hot water+cooling mode</b> , the left side is temperature setting for heating and cooling, and the right side is temperature setting for hot water (the main interface temperature display shows on the left side is inlet water temperature, and on the right side is water tank temperature) |
|  | Status                | Check the running parameters of the heat pump                                                                                                                                                                                                                                                                             |
|  | Faulty                | Record the most recent error codes                                                                                                                                                                                                                                                                                        |
|  | Wifi                  | Wifi setting                                                                                                                                                                                                                                                                                                              |
|  | User parameters       | Check and set the user parameters of the heat pump                                                                                                                                                                                                                                                                        |

|                                                                                   |                    |                                                                                         |
|-----------------------------------------------------------------------------------|--------------------|-----------------------------------------------------------------------------------------|
|  | Factory parameters | Check and set the factory parameters(Do not advise to amend the factory parameters).    |
|  | Run the curve      | Check the inlet water and outlet water operation curves and operation power curves.     |
|  | System parameters  | Check the version information of the system motherboard and the remote control program. |
|  | Language           | Language selection                                                                      |

### 3. Wire Controller Operation

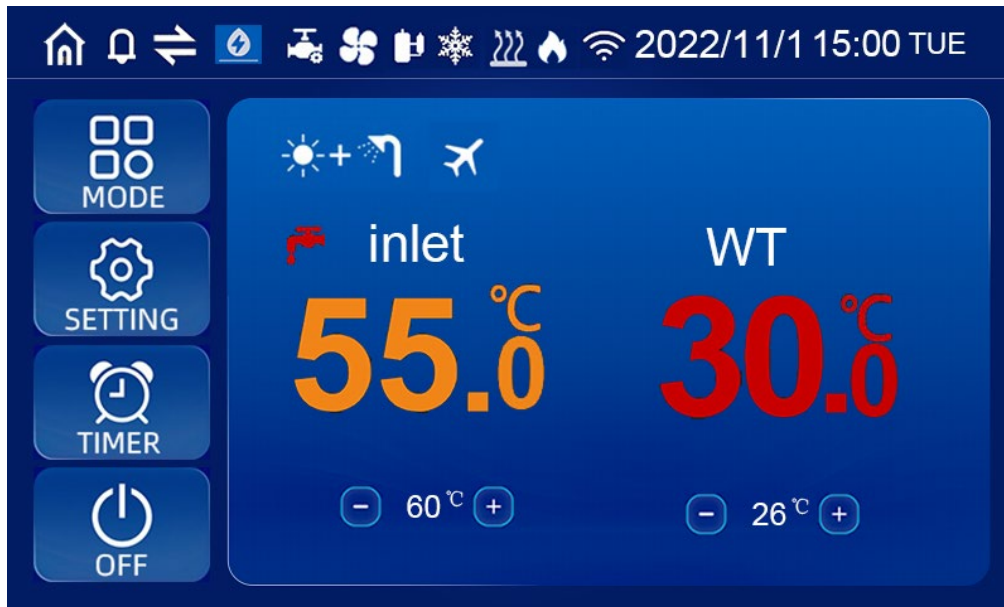
#### 3.1.START / STOP THE HEAT PUMP

©In the main interface, press the "ON/OFF" key for 1 second, and the "Startup Confirmation" pop-up window pops up. After the startup is confirmed, the mode symbol is displayed in the startup status, but not in the shutdown status.



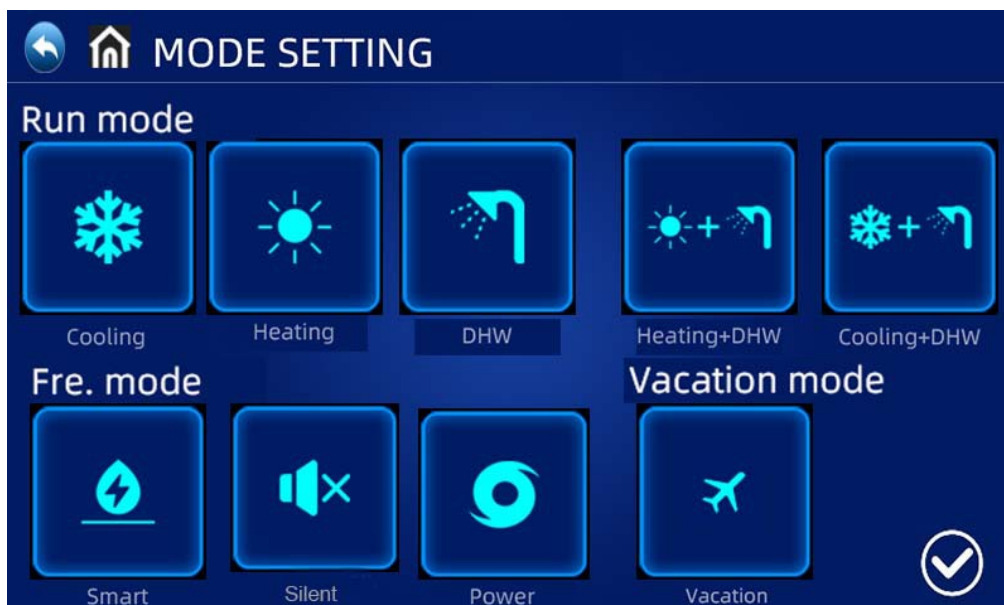
### 3.2. SET TARGET WATER TEMPERATURE

©In single mode (only cooling, only heating, only hot water mode), click "+" and "-" on the main interface to adjust the required temperature; in dual mode (heating+hot water, cooling+hot water mode), click "+" and "-" on the left side of the main interface to adjust the required heating and cooling temperature; click "+" and "-" on the right side to adjust the required hot water temperature.



### 3.3. RUNNING MODE SETTING/OPERATING MODE SELECTION

©In the main interface, press the "MODE" key for 1 second to enter the operation mode, frequency mode and holiday mode selection interface, and select the required operation mode (parameter setting model) and frequency mode of the unit;



©Click “ MODE” on the Setting interface to enter Operating mode selection interface;

©Operating mode description: In the normal mode, Heat pump has Smart,Powerful,& Silent Operating states to choose.

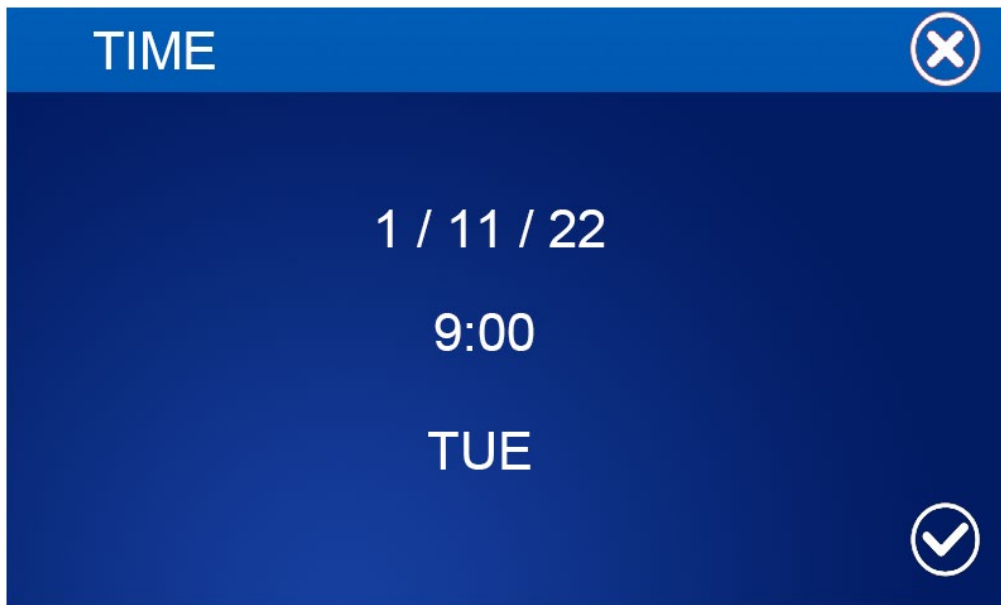
©Vacation mode description: When this mode is enabled,The heat pump runs in heating mode only,with a Target temperature of vacation Set;

### 3.4. CLOCK SETTING:

©In the main interface, press 2022/11/1 15:00 TUE to enter clock setting interface as below.

©Press the date (Year/Month/Day column) or hour (Hour:Minute column) , the keyboard will occur to input the value. Press the weekday(Weekday column) to switch from Mon. to Sun.

©Press CONFIRM button to save and exit, or press CANCEL button to exit without saving.



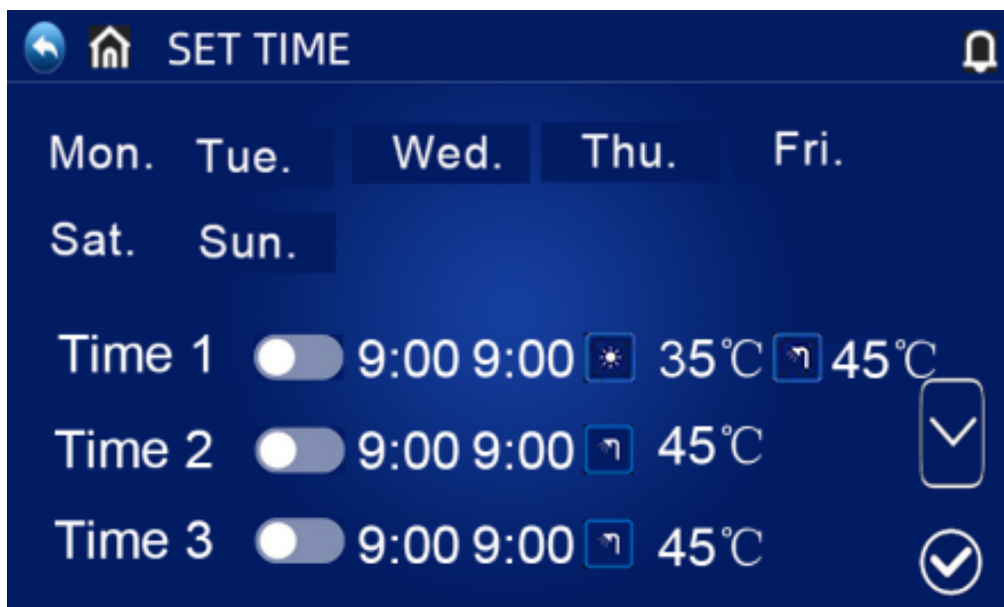
### 3.5. TIMER SETTING:

©In the main interface, press TIMER button to enter timing setting interface.

©In the WEEK column, users can select which weekdays to perform timer switch. When the weekday button (From MON. to SUN.) turns highlight white, the timer will perform on that day. When the weekday button turns gray, the timer will not perform on that day.

©In the TIMER column, users can set 4 pairs of timer at maximum

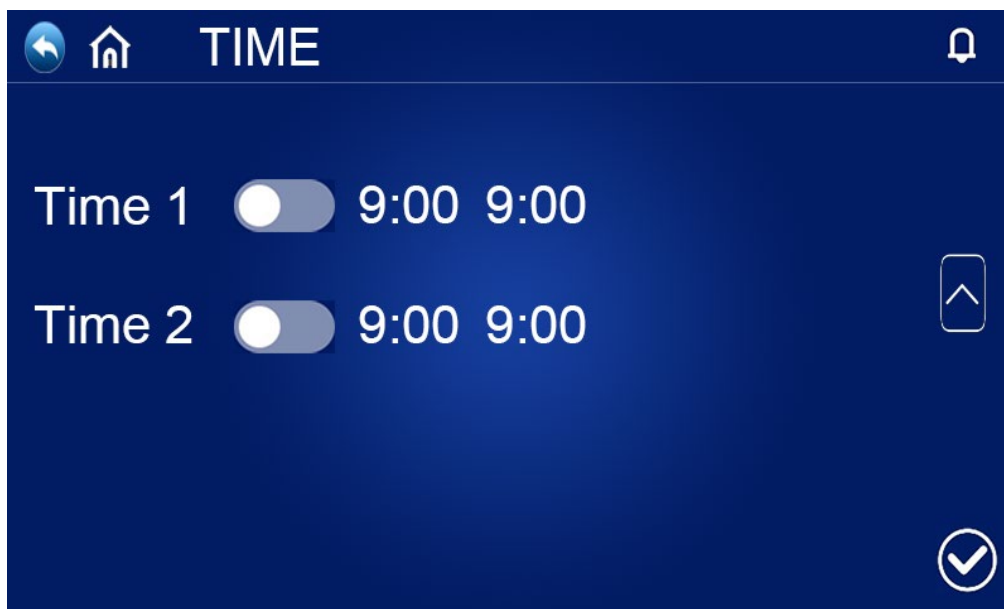
© The timer is invalid when the turn on time equals the turn off time in the same timer.



### SILENT TIME:



©Click “” in the “SET TIME” Interface to enter Timing silent interface, The unit will runs as Silent Mode during the scheduled mute time.



## 3.6. OPERATION PARAMETER QUERY

©Press the "SETTING" key in the main interface to enter the setting interface. Then press "UNIT STATUS" to enter the unit list interface, select the corresponding unit to enter the "Parameter Query", and check the operation status of the heat pump. The status table is as follows:

**SLAVE DEVICE SELECT**

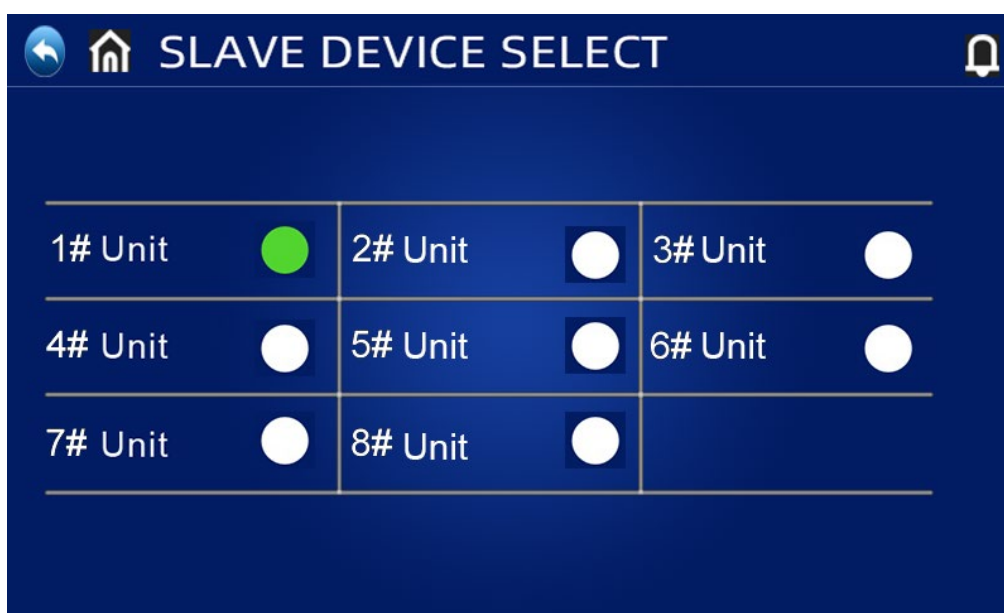
|         |                                                                                                                      |         |                                                                                                                      |         |                                                                                                                      |
|---------|----------------------------------------------------------------------------------------------------------------------|---------|----------------------------------------------------------------------------------------------------------------------|---------|----------------------------------------------------------------------------------------------------------------------|
| 1# Unit | <div style="width: 15px; height: 15px; background-color: green; border-radius: 50%;"></div>                          | 2# Unit | <div style="width: 15px; height: 15px; background-color: white; border-radius: 50%; border: 1px solid black;"></div> | 3# Unit | <div style="width: 15px; height: 15px; background-color: white; border-radius: 50%; border: 1px solid black;"></div> |
| 4# Unit | <div style="width: 15px; height: 15px; background-color: white; border-radius: 50%; border: 1px solid black;"></div> | 5# Unit | <div style="width: 15px; height: 15px; background-color: white; border-radius: 50%; border: 1px solid black;"></div> | 6# Unit | <div style="width: 15px; height: 15px; background-color: white; border-radius: 50%; border: 1px solid black;"></div> |
| 7# Unit | <div style="width: 15px; height: 15px; background-color: white; border-radius: 50%; border: 1px solid black;"></div> | 8# Unit | <div style="width: 15px; height: 15px; background-color: white; border-radius: 50%; border: 1px solid black;"></div> |         |                                                                                                                      |

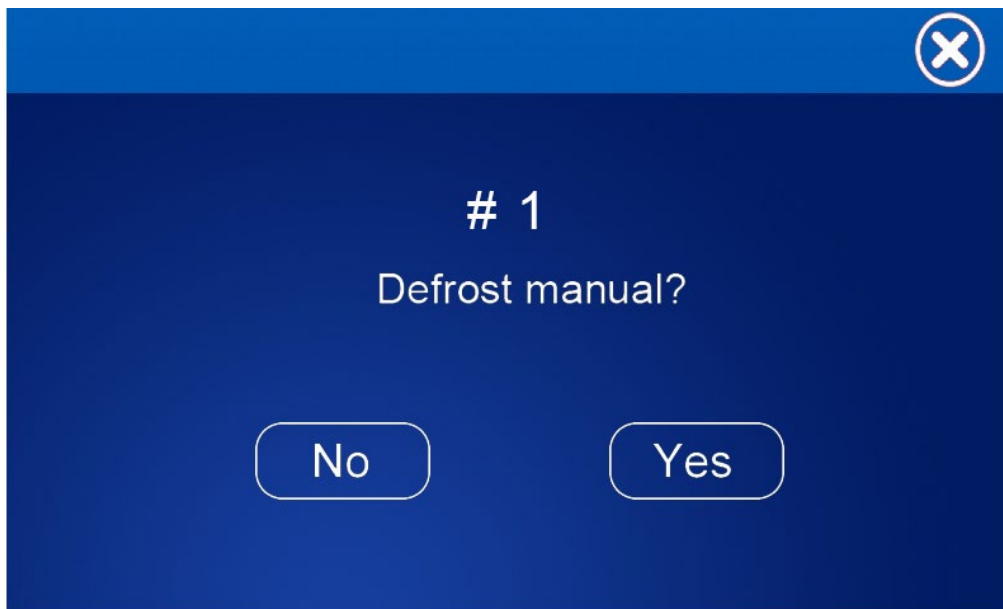
©List of operation parameters

| Code | Description                              | Remark              |
|------|------------------------------------------|---------------------|
| 01   | Water inlet temp.                        | -30~99℃             |
| 02   | Water outlet temp.                       | -30~99℃             |
| 03   | Ambient temp.                            | -30~99℃             |
| 04   | Exhaust gas temp.                        | 0~125℃              |
| 05   | Return gas temp.                         | -30~99℃             |
| 06   | Evaporator coil temp.                    | -30~99℃             |
| 07   | Inlet temp. of economizer                | -30~99℃             |
| 08   | Outlet temp. of economizer               | -30~99℃             |
| 09   | Cooling coil temp.                       | -30~99℃             |
| 10   | Water tank temp.                         | -30~99℃             |
| 11   | Opening of main expansion valve          |                     |
| 12   | Opening of assistant expansion valve     |                     |
| 13   | Compressor current                       |                     |
| 14   | Heat sink temp.                          |                     |
| 15   | Compress target frequency                |                     |
| 16   | Compress actual frequency                |                     |
| 17   | Low pressure gauge pressure value (R290) | Real time data(Bar) |
| 18   | Low pressure conversion temp.            |                     |
| 19   | Wind speed of DC fan 1                   |                     |
| 20   | Wind speed of DC fan 2                   |                     |
| 21   | EVU powered signal                       |                     |

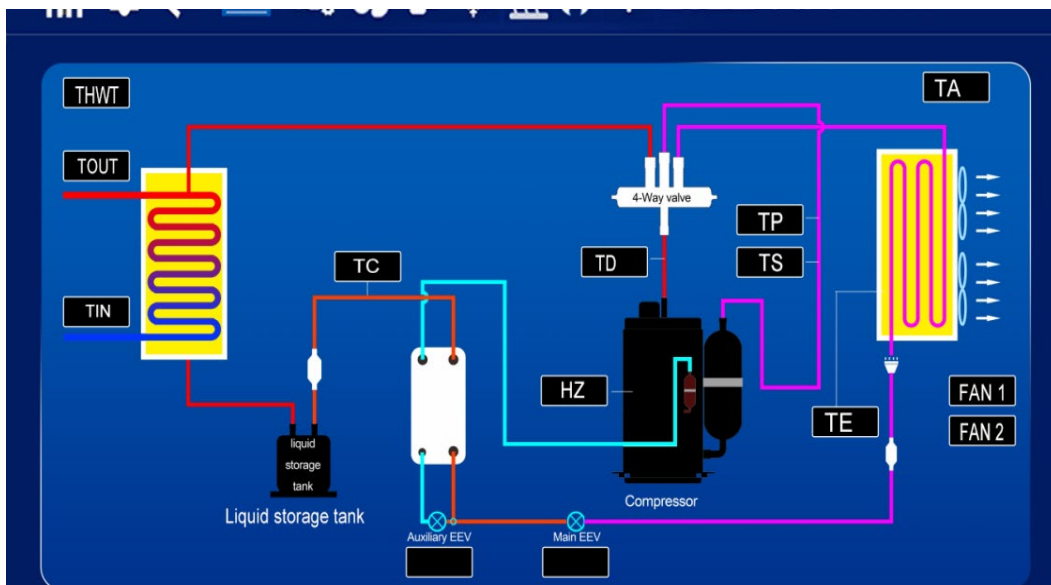
|    |                                        |  |
|----|----------------------------------------|--|
| 22 | SG grid signals                        |  |
| 24 | DC bus voltage value                   |  |
| 25 | Heating Capacity                       |  |
| 26 | Current water flow Volume              |  |
| 27 | Current of the entire machine          |  |
| 28 | Voltage                                |  |
| 29 | Power Rate                             |  |
| 30 | COP(EER)                               |  |
| 31 | Target rotation speed of DC water pump |  |
| 32 | DC pump speed                          |  |
| 33 | Emergency switch                       |  |
| 34 | Linkage switch                         |  |
| 35 | Water flow switch                      |  |
| 36 | Low pressure switch                    |  |
| 37 | High pressure switch                   |  |
| 38 | Heat pump billing costs                |  |
| 39 | Gas billing costs                      |  |

©Forced defrosting: In the unit selection interface of the query status, press and hold the corresponding unit number to pop up the forced defrosting selection interface of the corresponding unit. If Yes is selected, the corresponding unit enters forced defrosting.





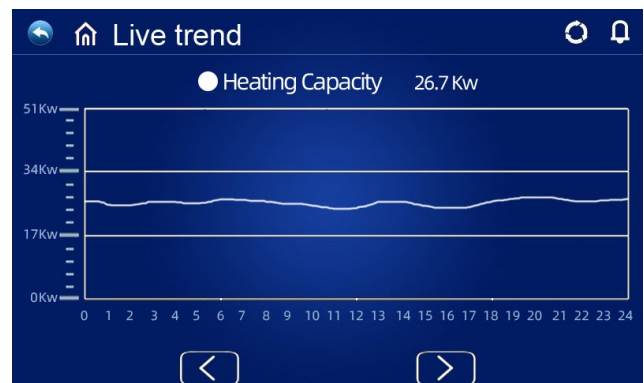
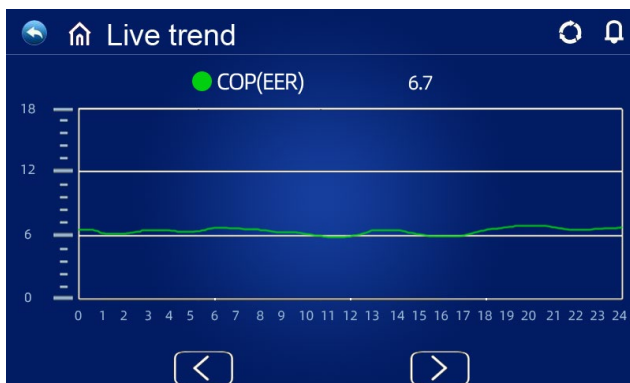
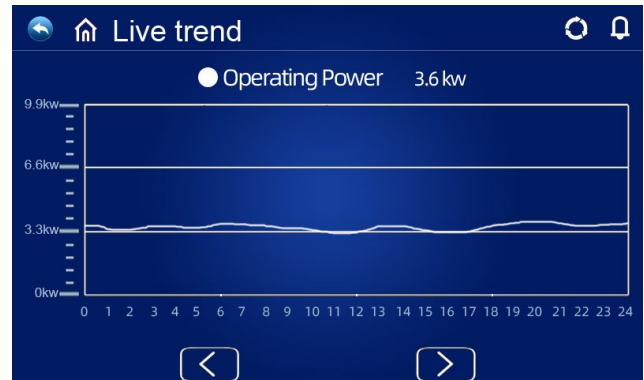
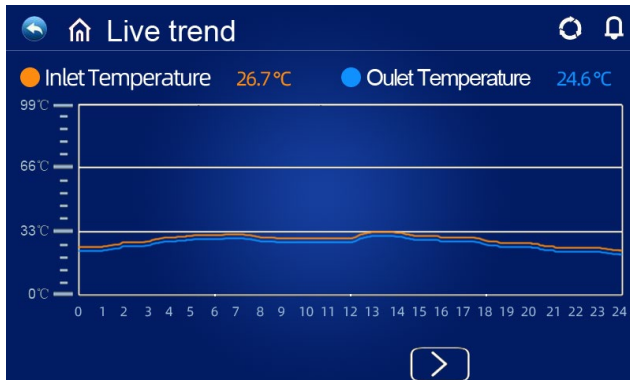
©Click the "🏠" icon in the upper left corner of the main interface to enter Heat Pump Freon System Diagram. The meaning & explanation of the abbreviations as below:

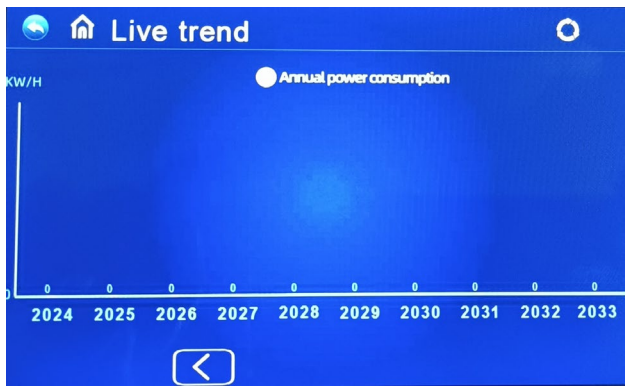


|                                                 |                                                                                    |
|-------------------------------------------------|------------------------------------------------------------------------------------|
| THWT: Water tank temperature                    | TOUT: Outlet water temperature                                                     |
| TIN: Inlet water temperature                    | TC: Outlet temperature of economizer                                               |
| TD: Exhaust gas temperature (of the compressor) | TP: Low pressure conversion temperature                                            |
| TS: Return gas temperature(of the compressor)   | TE: Evaporator coil temperature                                                    |
| TA: Ambient temperature                         | FAN 1: Wind speed of DC fan 1                                                      |
| HZ: Compressor frequency                        | FAN 2: Wind speed of DC fan 2                                                      |
| Main EEV: Opening steps of main expansion valve | Auxiliary EEV: Opening steps of assistant expansion valve(Reserved for EVI system) |

### 3.7. Check the energy consumption curve

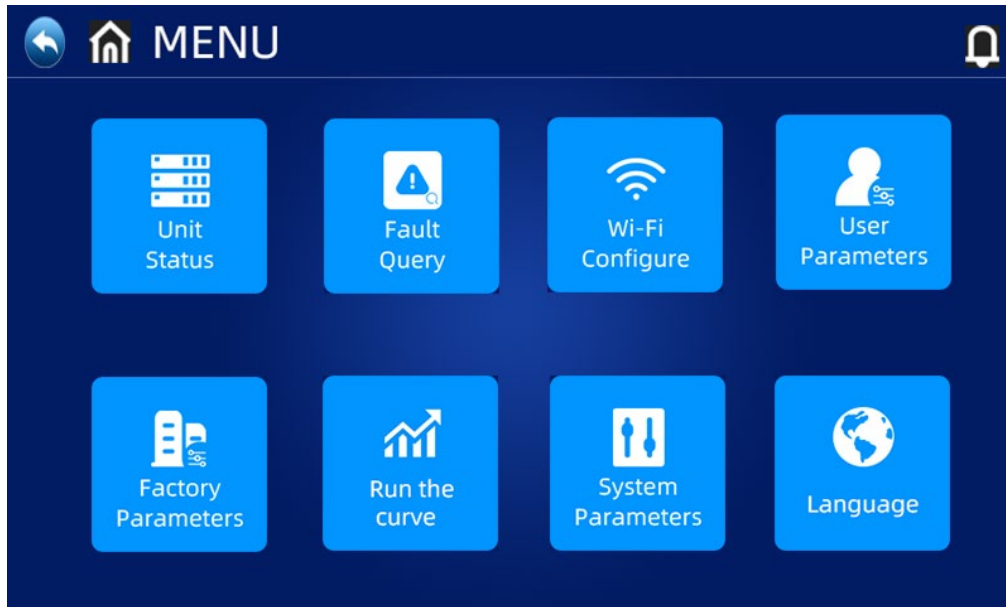
©Press the "SETTING" key in the main interface to enter the setting interface. Then click "Run the curve" to enter the energy consumption curve interface, click  and  at the bottom of the interface to switch "temperature curve", "operating power curve" and "COP curve". ", "heating capacity", "daily power consumption curve", "monthly power consumption curve", "annual power consumption curve".





### 3.8. USER PARAMETERS QUERY & SETTING

© Press “SETTING” in the main interface to enter setting interface, then press “USER PARAMETERS” to enter parameter query and setting. Below lists shows the code, definition, range and default value.



© List of user parameters

| Code | Definition                                                | Settable Range | Default |
|------|-----------------------------------------------------------|----------------|---------|
| P01  | Temp difference of return water and cooling target temp   | 2°C~18°C       | 2°C     |
| P02  | Temp difference of return water and hot water target temp | 2°C~18°C       | 5°C     |
| P03  | Hot water setting temp.                                   | 28°C~70°C      | 50°C    |
| P04  | Cooling setting temp.                                     | 7°C~30°C       | 12°C    |
| P05  | Heating setting temp.                                     | 15°C~70°C      | 35°C    |

The user parameters P1-P5 can be set, and the remaining engineering parameters require to enter factory parameters page and enter a password 666 to enter the settings. It is recommended that engineers use it.

| Code | Definition                                                        | Settable Range                                                                              | Default |
|------|-------------------------------------------------------------------|---------------------------------------------------------------------------------------------|---------|
| P08  | Water temp. compensation                                          | -5°C~15°C                                                                                   | 1       |
| P09  | Defrosting frequency                                              | 30-120HZ                                                                                    | 70HZ    |
| P10  | Defrosting period                                                 | 20MIN~90MIN                                                                                 | 45MIN   |
| P11  | Defrosting enter temp.                                            | -15°C~-1°C                                                                                  | -3°C    |
| P12  | Defrosting time                                                   | 5MIN~20MIN                                                                                  | 8MIN    |
| P13  | Defrost exit temp.                                                | 1°C~40°C                                                                                    | 15°C    |
| P14  | Defrosting environment and evaporator coil temp. difference 1     | 0°C~15°C                                                                                    | 5°C     |
| P15  | Defrosting environment and evaporator coil temp. difference 2     | 0°C~15°C                                                                                    | 5°C     |
| P16  | Ambient temp. for defrosting                                      | 0°C~20°C                                                                                    | 17°C    |
| P17  | High temperature disinfection cycle days                          | 0~30 days<br>Disinfection function is not executed when set to 0                            | 0       |
| P18  | High temperature disinfection start time                          | 0~23:00                                                                                     | 23      |
| P19  | High temperature disinfection sustaining time                     | 0~90min                                                                                     | 30      |
| P20  | High temperature disinfection setting temperature                 | 0~90°C                                                                                      | 70°C    |
| P21  | Heat pump's setting temperature for high temperature disinfection | 40~70°C                                                                                     | 65°C    |
| P22  | Heating target temperature automatic adjustment enable            | 0~1 (0 is not enabled, 1 is enabled) (only applicable at heating mode)                      | 0       |
| P23  | Heating compensation temperature point (ambient temperature)      | 0-40                                                                                        | 23      |
| P24  | Target temperature compensation coefficient                       | 1~30 (1 corresponds to actual 0.1)                                                          | 6       |
| P25  | Compressor's Frequency operation mode after constant Temperature  | 0-Non Decrease Frequency after constant Temp.<br>/1-Decrease Frequency after constant Temp. | 1       |
| P26  | Ambient temperature for starting electric heating                 | -20-20°C                                                                                    | -15     |
| P27  | Start time for electric heating of water tank                     | 0-60 min                                                                                    | 30      |
| P28  | On-line units                                                     | 1~8                                                                                         | 1       |
| P30  | E-heater mode selection                                           | 0: disable<br>1: backup E-heater<br>2: water tank booster heater                            | 0       |

|     |                                                         |                                                                               |                            |
|-----|---------------------------------------------------------|-------------------------------------------------------------------------------|----------------------------|
|     |                                                         | 3: backup e-heater + tank booster heater                                      |                            |
| P31 | Water temperature control mode                          | 0: Water inlet temperature<br>1: Water outlet temperature                     | 0                          |
| P32 | Temperature difference of compress full power operation |                                                                               | 10                         |
| P33 | Loading temperature difference                          |                                                                               | 1                          |
| P34 | Unloading temperature difference                        |                                                                               | 1                          |
| P35 | Cascade mode regulation cycle                           |                                                                               | 60                         |
| P36 | Automatic temperature control upper limit               | 20~80                                                                         | 70                         |
| F01 | Heat Pump Function                                      | 1 Heating only<br>2 Heating+Cooling<br>3 Heating+DHW<br>4 Heating+Cooling+DHW | 4                          |
| F02 | Circulation pump status after reaching target temp.     | 0 Intermittent<br>1 All time<br>2 Stop at constant Temp.                      | 0                          |
| F03 | Circulation pump on-off cycle after reaching set temp.  | 1~120min                                                                      | 15<br>(OFF15min<br>ON3min) |
| F04 | DC circulation pump mode                                | 0 No Start<br>1 Auto<br>2 Manual<br>3 Control water flow                      | 3                          |
| F05 | DC circulation pump adjustment cycle                    | 10~100S                                                                       | 60                         |
| F06 | DC water pump manual speed                              | 10~100%                                                                       | 100                        |
| F08 | Minimum speed of DC circulation pump                    | 10~100%                                                                       | 70                         |
| S1  | Smart grid capabilities                                 | No、Yes                                                                        | No                         |
| S2  | Set DHW temp.increase value in SG mode                  | 0-30℃                                                                         | 5℃                         |
| S3  | Three-way valve status in antifreeze mode               | 0: three way valve is off and not active<br>1: three way valve is active      | 1                          |
| S4  | Compressor restart time in dual-mode                    | 0-5min<br>(0-compressor keeps running)                                        | 3                          |
| H01 | Auxiliary heat source                                   | 0 disable<br>1 heating<br>2 hot water<br>3 heating & hot water                | 0                          |
| H02 | Auxiliary heat source operation mode                    | 0-low carbon mode<br>1-Eco hybrid mode                                        | 1                          |
| H03 | Eco hybrid mode                                         | 0 fixed pricing<br>1 peak-valley pricing<br>2 ambient temp judgment           | 1                          |
| H04 | Ambient temp of auxiliary heat source operation         | -30~30℃                                                                       | -10℃                       |
| H05 | Delay start time of auxiliary heat source               | 0~180min                                                                      | 30min                      |

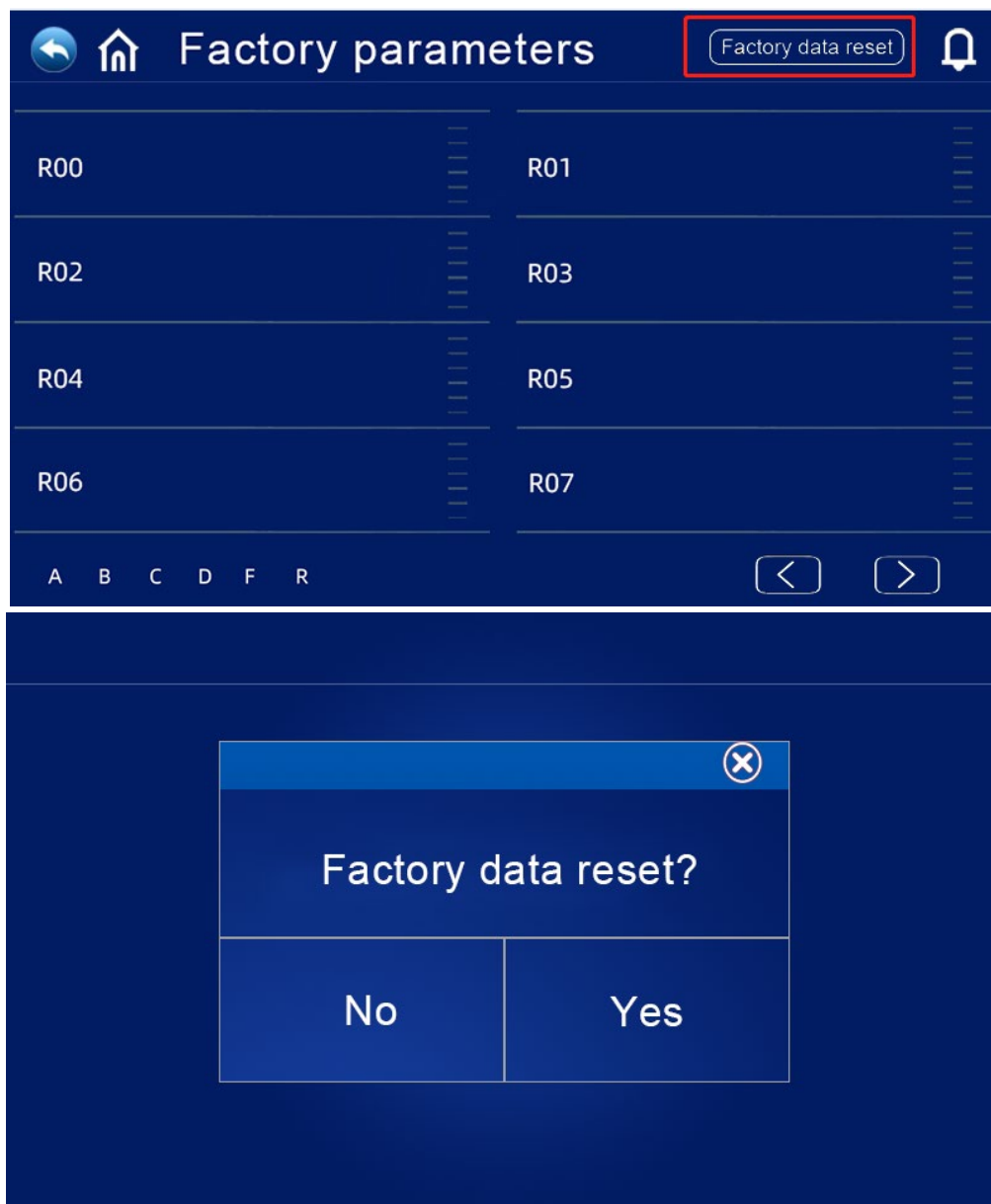
|     |                                                       |                        |             |
|-----|-------------------------------------------------------|------------------------|-------------|
| H06 | Temperature difference to enter auxiliary heat source | 2~18℃                  | 5℃          |
| H07 | Standard unit price of electricity                    | 0~2.5RMB               | 0.08RMB/KWH |
| H08 | Low valley unit price of electricity                  | 0~2.5RMB               | 0.05RMB/KWH |
| H09 | Unit price of gas materials                           | 0~2.5RMB               | 0.25RMB/m3  |
| H10 | Work day low price electricity start time             | 0:00~23:00             | 0:00        |
| H11 | Work day low price electricity end time               | 0:00~23:00             | 7:00        |
| H12 | Rest day low price electricity start time             | 0:00~23:00             | 0:00        |
| H13 | Rest day low price electricity end time               | 0:00~23:00             | 23:00       |
| H14 | Ambient temp change of heat pump restart              | -30~30℃                | 5℃          |
|     | Celsius/Fahrenheit switch                             | 0 Celsius/1 Fahrenheit | 0           |
| H15 | Compressor preheating                                 | 0-Disable<br>1-Enable  | 1           |
| H16 | Power off time for preheating detection               | 2-48                   | 4           |
| H17 | Preheating time 1                                     | 10-100min              | 30          |
| H18 | Preheating time 2                                     | 10-150min              | 90          |
| H19 | Preheating time 3                                     | 10-250min              | 120         |
| H20 | Preheating time4                                      | 10-350min              | 180         |
| H21 | Preheating time5                                      | 10-500min              | 240         |

Note: When you need to change the address of the unit, you can enter the factory parameter page and enter password 4180 to enter the settings. This operation is recommended for engineers to use.

|     |                 |       |   |
|-----|-----------------|-------|---|
| R41 | Control address | 1~128 | 1 |
|-----|-----------------|-------|---|

### 3.9.Restore factory settings

©In the upper right corner of the factory parameter R interface, there is a parameter reset factory value button. Press this button to pop up the reset parameter confirmation selection. If Yes is selected, the factory default value will be restored;



## 4.Control Logic

### 4.1 High Temperature Antisepsis Function: (under hot water mode)

- ◎ High temperature Antisepsis cycle is once every 7 (P17) days;
- ◎ When entering the high temperature Antisepsis, the water tank electric heater will be forced to turn on.
- ◎ During the Antisepsis process, if the water tank temperature  $> 65^{\circ}\text{C}$  (the maximum settable temperature), then the compressor will not start, but only start electric heating; If the water tank temperature  $\leq 60^{\circ}\text{C}$ , both the compressor and electric heater will start.
- ◎ When the water tank temperature  $\geq 70^{\circ}\text{C}$  (P20) and the protection temperature lasts for 30

minutes (P19), exit the high temperature Antisepsis;

© After entering high temperature Antisepsis, if the temperature of the hot water tank does not reach 70°C after 1 hour, the high temperature Antisepsis program will be forced to exit.

## 4.2 Target Temperature Auto Adjustment Logic ( under heating mode)

© The target temperature under heating mode can be automatically adjusted according to the ambient temperature.

Users can directly enter the temperature curve interface on the wired controller, set P23 and P24 parameters according to local environmental conditions, and the interface will automatically generate operating curves, as shown in the below figure.

© Entry conditions

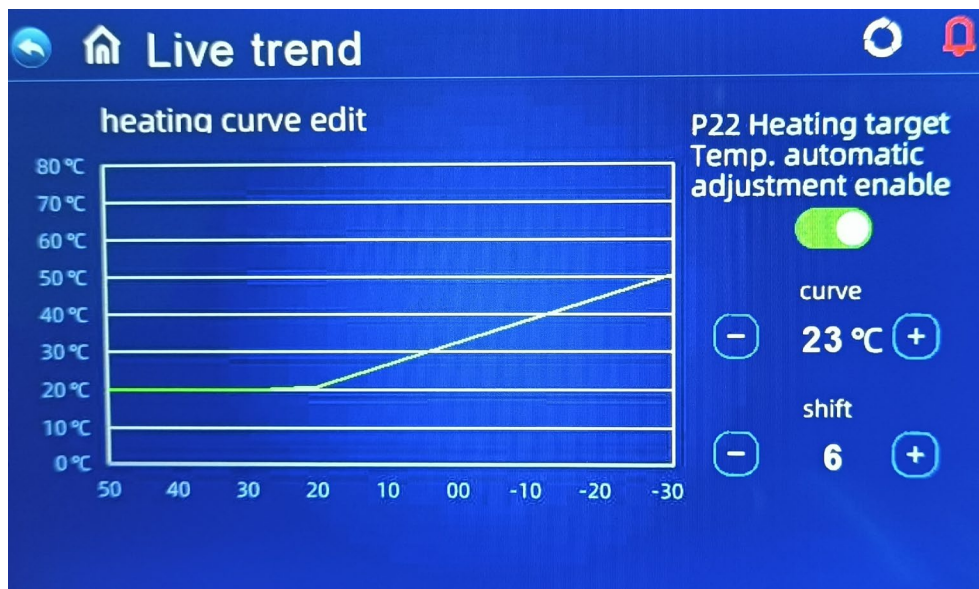
Click on the inlet water temperature on the main interface to enter, and the maximum set temperature can be adjusted using parameter P36.

When Parameter P22=1 enables automatic adjustment mode of heating target temperature.

© Calculation formula of heating target temperature

$$P_{set} (\text{heating target temperature}) = 20 + (P24/10) * (P23 - \text{current ambient temperature})$$

P23 is curve slope, P24 is shift.



© The above different curves stands for the different value of P24.

(When P24=1, the actual value is 0.1)

© The target temperature range of automatic temperature adjustment is 20-70°C

### 4.3 Auxiliary Electric Heater for Water Tank

- ◎ Start conditions (all below conditions must be met at the same time)
  - 1) In hot water mode;
  - 2) The compressor runs for P27 (30) minutes;
  - 3) There is a demand for hot water, and the temperature of the water tank is  $\leq 55^{\circ}\text{C}$ ;
  - 4) The pump is running
  - 5) Water tank Electric heater is enabled  
(P30 is set as 2 or 3)
- ◎ Exit condition (only need to meet any one of the below conditions)
  - 1) When the heat pump is performing cooling mode / hot water mode;
  - 2) When there is no demand for hot water or constant temperature control;
  - 3) The water tank temperature sensor has a fault alarm;
- ◎ When it is under defrosting / forced defrosting / secondary antifreeze , the electric heating is forced to turn on;
- ◎ When there is high-pressure failure / low-pressure failure / exhaust temperature sense failure / excessive exhaust protection stop, and if compressor is locked and cannot be started, then the electric heating will be started instead of the compressor after 5 minutes.

### 4.4 Auxiliary Electric Heater for Space heating

- ◎ Enable condition:
  - 1) Under Heating mode;
  - 2) Ambient Temp.  $< \text{P26} (0^{\circ}\text{C})$  Or Ambient Temp. Sensor Fault
  - 3) There has Heating Demand, Inlet Water Temp.  $\leq$  Heating Set Temp. (P05) - Restart difference(P01);
  - 4) Water pump during Working States
  - 5) Compressor was runs for P27 set minutes
  - 6) Back up Electric heater is enabled, (P30 is set as 1 or 3)

When the above conditions are met, The Electric Heater will turn on.
- ◎ Shut-down condition:
  - Under Cooling or Hot Water Mode
  - Without Heating Demand or Constant Temp. Control
  - Inlet Water Temp. Sensor Failure or Alarm
  - Ambient Temp.  $> 0^{\circ}\text{C} (\text{P26}) + 1$
  - Water Flow Failures
  - Circulation pump shut-down

E-heater be shut-down when any of above conditions met

## 4.5 Auxiliary heat source control

The auxiliary heat source is set by parameter H01. When H01=1 operates in heating mode, the auxiliary heat source only operates in heating mode. When H01=2 operates in hot water mode, the auxiliary heat source can only be used to produce domestic hot water; When H01=3, the auxiliary heat source runs under heating & hot water mode.

When the above mode is running, the AHS will automatically turn on when the return water temperature is too low or the ambient temperature is too low, or the ambient temperature is too high(Exceeding the allowable working range of the heat pump).

When the auxiliary heat source H01 is turned on, there are two mode Settings: H02=1, operates low carbon mode; If H02=2, operates Eco hybrid mode.

### 1 Low carbon mode

low carbon mode refers to the calculation based on the COP with the heat pump as the priority, the auxiliary heat source as the auxiliary, and the heat pump will not stop.

Prerequisites for enabling:

1. The total outlet water temperature of the system <70°C
2. No water flow fault occurs
3. The total outlet water temperature sensor is set enabled

1) When AHS is set to only work for heating mode or heating & hot water (H01=1 or 3)

#### **Open conditions :(all conditions are met)**

1. The total outlet water temperature of the system < [P05]-[H06]
2. Ambient temperature TA< [H04]-2
3. Hot water electric heating off time > [H05]

#### **Closing condition: (Meet one of the conditions)**

1. Total outlet water temperature > [P05]
2. Heating mode is off

2) When AHS is set to hot water mode only or heating & hot water (H01=2 or 3)

#### **Open conditions: (All conditions are met)**

1. Hot water tank temperature < [P03]-[P02]
2. Hot water tank temperature <40°C
3. Water tank electric heating closing time ≥[H05]

#### **Closing condition: (Meet one of the conditions)**

1. Hot water tank temperature ≥[P03]
2. Total outlet water temperature >70°C
3. Hot water mode is off

### 2 Eco hybrid mode

Eco hybrid mode relies on the COP of the heat pump for calculation, prioritize the most cost-effective mode, and the heat pump will stop if it does not save money.

There are three Eco hybrid modes: H03=1 in fixed pricing mode, H03=2 in peak-valley pricing mode, and H03=3 basing on ambient temperature

## 1) Fixed pricing mode

The system calculates the price of heat pump and gas every hour. When the heat pump price is lower than the auxiliary heat source, the heat pump is turned on and the auxiliary heat source is turned off. When the unit heat pump price is higher than the auxiliary heat source, the auxiliary heat source is turned on and the heat pump is turned off.

### H14 Ambient temp change of heat pump restart

Based on the ambient temperature when the auxiliary heat source is turned on for the first time, when the cumulative ambient temperature changes by H14 degrees (default is 5 degrees), the heat pump is restarted to run for one hour, and then calculate the electricity price and gas price comparison based on COP, and choose whether to operate heat pump or gas boiler.

## 2) Peak-valley pricing mode

Calculate the unit price of electricity by time, once per hour; The time is divided into working days and rest days, working days and rest days are divided into standard electricity prices and low valley electricity prices.

The low valley electricity price is H08 and the standard electricity price is H07.

The Work day low price electricity time is H10 to H11;

The rest day low price electricity time is H12 to H13;

**Prerequisites for enabling: H03 = 2 (peak-valley pricing mode)**

### 5.1 Heating opening conditions: (all conditions are met) Turn on the auxiliary heat source and turn off the compressor.

#### Open conditions :(all conditions are met)

1. The total water temperature of the system < [P05]-[H06]
2. Auxiliary heat source shutdown time >5min
3. Gas use cost < heat pump use cost

#### Closing condition: (Meet one of the conditions)

1. The total water temperature of the system > [P05] +2
2. Heating mode is off
3. Gas use cost  $\geq$  heat pump use cost

### 5.2 Hot water starting conditions :(all conditions are met) Start the auxiliary heat source and shut down the compressor.

#### Open conditions :(all conditions are met)

1. Water tank temperature < [P03]-[P02]
2. Auxiliary heat source shutdown time >5min
3. Gas use cost < heat pump use cost

#### Closing condition: (Meet one of the conditions)

1. Water tank temperature  $\geq$ [P03]
2. The total water outlet temperature of the system is  $\geq 70^{\circ}\text{C}$
3. Hot water mode is off
4. Gas use cost  $\geq$  heat pump use cost

### 3) Ambient temp judgment mode

3.1 Heating opening conditions: (all conditions are met) Turn on the auxiliary heat source and turn off the compressor.

**Open conditions :(all conditions are met)**

1. The total outlet water temperature of the system  $<[P05]-[H06]$
2. Auxiliary heat source shutdown time  $>5\text{min}$
3. Ambient temperature  $TA < H04 - 2$

**Closing condition: (Meet one of the conditions)**

1. The total outlet water temperature of the system  $>[P05] + 2$
2. Turn off the machine after heating
3. Ambient temperature  $\geq H04$

3.2 Hot water starting conditions :(all conditions are met) Start the auxiliary heat source and turn off the compressor.

**Open conditions :(all conditions are met)**

1. Water tank temperature  $<[P03]-[P02]$
2. Auxiliary heat source shutdown time  $>5\text{min}$
3. Ambient temperature  $< H04 - 2$

**Closing condition: (Meet one of the conditions)**

1. Water tank temperature  $\geq [P03]$
2. Total outlet water temp  $\geq 70^{\circ}\text{C}$
3. Hot water mode is off

4. Ambient temperature  $\geq H04$

## 4.6 SMART GRID

©When the smart grid function parameter is selected to be enabled ( $S01 = 1$ ), the heat pump starts running the smart grid function

EVU - Signal controlled by the power company

SG-Smart grid, connect with smart meter, use the electricity from PV

| Mode             | EVU | SG  | Operating state  | Control logic                                                                              |
|------------------|-----|-----|------------------|--------------------------------------------------------------------------------------------|
| Operating mode 1 | ON  | OFF | Block out        | The heat pump will be forced to shut down the compressor and fan(Compressor icon flashing) |
| Operating mode 2 | OFF | OFF | Normal operation | The heat pump operates in normal mode                                                      |

|                  |     |    |                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|------------------|-----|----|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Operating mode 3 | OFF | ON | Increased recommendation | 1. Heating/cooling mode operates in powerful mode;<br>2. When operating in hot water mode:<br>a. The target water temp. will be S02 degrees (S02 range 0-30) higher than the normal setting, the maximum water temp is 70°C;<br>b. R290 refrigerant (if the set temp. plus S02 temp. increment exceeds 55°C, the electric heating will be turned on and the compressor operates continuously);<br>c. R32 refrigerant (if the temp. plus S02 temp. increment exceeds 55°C, the back up electric heating will be turned on and the compressor will be turned off).                                  |
| Operating mode 4 | ON  | ON | Increased command        | 1. Heating/cooling mode operates in powerful mode;<br>2. When operating in hot water mode:<br>a. The target water temp. will be S02 degrees (S02 range 0-30) higher than the normal setting, the maximum water temp is 70°C;<br>b. Heating mode forcibly turns on back up electric heating, R290 refrigerant (hot water mode forcibly turns on water tank electric heating). (P30 set to enabled, electric heating forcibly turned on);<br>c. R32 refrigerant (if the temp. plus S02 temp. increment exceeds 55°C, the electric heating will be turned on and the compressor will be turned off); |

Attention: When electric heating needs to be turned on, it is necessary to select the electric heating mode (P30) in advance:

|     |                         |                                                                                                                        |
|-----|-------------------------|------------------------------------------------------------------------------------------------------------------------|
| P30 | E-heater mode selection | 0: disable<br>1: backup E-heater<br>2: water tank electric heating<br>3: backup E-heater + water tank electric heating |
|-----|-------------------------|------------------------------------------------------------------------------------------------------------------------|

## 4.7 Preheating Function

To ensure compressor protection and prolong its operational lifespan, the heat pump is required to complete a preheating process upon power restoration following an extended power interruption before initiating normal operation.

1) When H15 is set to [Enabled], upon initial power-on, if the detected unit's "power-off duration" exceeds the preheat detection power-off time of 4 hours (H16), the unit will enter the preheat state. During the preheat state, the compressor cannot be started, and the compressor icon will flash.

### 2) Preheating time

The warm-up time is set at the following intervals depending on the ambient temperature:

Ambient temperature >10°C, H17 preheating time 30 minutes;

10°C ≥ Ambient temperature >0 °C, H18 preheating time 90 minutes;

0°C ≥ Ambient temperature >-10 °C, H19 preheating time 120 minutes;

-10°C ≥ Ambient temperature >-20°C, H20 preheating time 180 minutes;

-20≥ Ambient temperature, H21 preheating time 240 minutes;

### 3) Forced exit preheating

During the system preheating process, you can use the wired control to press and hold the  key for 8 seconds to forcefully exit this preheating.

## 5.General Operating Guide

### Initial Start-up Precautions

First boot-strap and Running state checks

1. To ensure the power same as the product nameplate required power.
2. Unit electrical connections: Check if power supply wire track and connection is ok; if ground wire is properly connected; Check if water pump and other chain device is properly connected
3. Water pipe and pipe: water pipe and pipe must be washed two and three times, ensure clean and no any pollution.
4. Check water system: If the water is enough and no any air, ensure no leakage
5. First boot-strap or starting up again after long time stop, ensure power on ahead and heating at least 12 hours for crankcase (local loop temp. is zero). Water pump start up first, last a while, fan start up, compressor start up, unit regular work.
6. Running checks (according to the following data to check if the unit running is normal)  
After unit normal running, check the following item:
  - a. Input and output water temp.
  - b. cycle water flow of the side
  - c. running electric current of compressor and fan
  - d. High and low pressure value when heating running.



**CAUTION** — Refrain from using this heat pump if any electrical components have been in contact with water. Immediately call a qualified service technician to inspect the heat pump.



**CAUTION** — Keep all objects clear above the heat pump. Blocking air flow could damage the unit and may void the warranty.

## 6.Users Guide

### 1. Rights and Responsibility

1.1 To ensure you have the service in guarantee period, only the professional server and technology staff can install and repair the unit. If you infract this request and cause any loss and damage, our company will not be claimed any responsibility.

1.2 After receiving the unit, check if have damage on shipment and all parts are complete; any damage and lack of parts please notice the dealer in written.

## 2. User Guide

- 2.1 All safety protection device are set in unit before leaving factory, don't adjust by yourself.
- 2.2 Unit have enough refrigerant and lubricating oil, don't fill or replace them; if need fill owing to leak, please refer to the quantity on nameplate (if refill refrigerant, need re-vacuum).
- 2.3 External water pump must connect with the message of unit, or else easy show various water lack alarm.
- 2.4 Regular clean water system according to maintenance request.
- 2.5 Pay attention to antifreeze when the environment temp. is less than zero in winter.
- 2.6 Safety Precautions
  - A User can't self-install the unit, ensure agent or specialized install company to do, or else maybe cause safety accident and affect the use effect.
  - B When install or use the unit, please check if the power is corresponding with unit power.
  - C The main power switch of unit should install leakage protector; the power cord must meet unit power request and national standard and local Fire & Safety Regulations.
  - D Unit must have ground wire; don't use the unit if no ground wire; forbid connect the ground wire to null line or water pump.
  - E The main power switch of unit should set much higher 1.4 meter (child don't touch it), to prevent child play it and cause danger.
  - F More than 52°C hot water can cause damage, hot and cold water must be mixed then use it.
  - G When unit is soaking, please contact the factory or maintain department, you can use it again after maintain.
  - H Forbid insert any tools into fan fence of unit, fan is dangerous. (child special care)
  - I Don't use the unit if turn off the fan fence.
  - J To avoid electric shock or cause fire, don't store and use fixture, oil paint and petrol etc. combustible gas or liquid around the unit; don't throw the water or other liquid on the unit and don't touch the unit by wet hand.
  - K Don't adjust the switch, valve, controller and internal data except company server or authorized staff.
  - L If safety protection device often start up, please contact factory or local dealer.

## Section 4

## General maintenance

### 1.Controller Error Codes

©If there's error in the heat pumps, the error code and error definition will be displayed in the main interface, and saved the record in FAULTY column inside the SETTING interface.

| ACTIVE ALARMS ⇌ |                               |
|-----------------|-------------------------------|
| NO.             | Description                   |
| 1               | 11:40 Er03 Water flow failure |

©The following Common Error Codes will be displayed on the controller panel:

| Error Code | Definition of Error or Protection                                                                                                   |
|------------|-------------------------------------------------------------------------------------------------------------------------------------|
| Er 01      | Power supply phase loss                                                                                                             |
| Er 03      | Water flow failure                                                                                                                  |
| Er 04      | Antifreeze in winter                                                                                                                |
| Er 05      | High pressure fault                                                                                                                 |
| Er 06      | Low pressure fault                                                                                                                  |
| Er 09      | Communication failure                                                                                                               |
| Er 10      | Communication failure of frequency conversion module (alarm when communication between outer board and drive board is disconnected) |
| Er 12      | Exhaust temp too high protection                                                                                                    |
| Er 14      | Water tank temp. sensor fault                                                                                                       |
| Er 15      | Water inlet temp. sensor fault                                                                                                      |
| Er 16      | Evaporator coil temp. sensor fault                                                                                                  |
| Er 18      | Exhaust temp. fault                                                                                                                 |
| Er 20      | Abnormal protection of frequency conversion module                                                                                  |
| Er 21      | Ambient temp. sensor fault                                                                                                          |
| Er 23      | Cooling outlet water temp. Super-cooling protection                                                                                 |
| Er 26      | Heat sink temp. fault                                                                                                               |
| Er 27      | Outlet water temp. sensor fault                                                                                                     |
| Er 29      | Return gas temp. sensor fault                                                                                                       |
| Er 32      | Heating too high outlet water temp. protection                                                                                      |

|       |                                                      |
|-------|------------------------------------------------------|
| Er 33 | Coil temp. too high                                  |
| Er 34 | The temp. of frequency conversion module is too high |
| Er 42 | Cooling coil temp. sensor failure                    |
| Er 62 | Inlet temp. fault of economizer                      |
| Er 63 | Outlet temp. failure of economizer                   |
| Er 64 | DC fan 1 fault                                       |
| Er 66 | DC fan 2 fault                                       |
| Er 67 | Low pressure switch failure                          |
| Er 68 | High pressure switch failure                         |
| Er 69 | Too low pressure protection                          |
| Er 70 | Too high pressure protection                         |
| Er 72 | Fan drive board communication error                  |
| Er 73 | Expansion board communication error                  |
| Er74  | Refrigerant sensor failure                           |
| Er75  | Refrigerant leakage protection                       |

When there's Er 20 error in the system, it will display below detailed error code from 1 to 348. Among them, 1~128 are in the first class, when will be displayed as priority, 257~384 are in the second class, which will be displayed only when error 1~128 don't appear. If 2 or more than 2 error occurs simultaneously in the same class, then it will display the sum of the error number. For example, when 16 and 32 exist at the same time, then it will display error code 48 (16+32=48)

Detailed error code list for Er 20:

| Error Code | name             | description                                                                                                                        | Solution suggestion                                                                                                                                                                                                                                                                       |
|------------|------------------|------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1          | IPM Over-current | 1. The IPM overloaded or overheated<br>2. The U,V,W driver short-circuited<br>3. The IPM module fault<br>4. The compressor damaged | 1 Ensure that the ring temperature, water temperature, water flow, etc. are within the operating range of the unit;<br>2. Use a multimeter to measure the motor U,V,W in ohmic gear to ensure no short circuit<br>3. Replace the frequency conversion module<br>4. Replace the compressor |

|     |                                 |                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                                                                                                                                   |
|-----|---------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 2   | compressor synchronous abnormal | <ol style="list-style-type: none"> <li>1. The compressor overloaded instantaneously</li> <li>2. The compressor does not match the program</li> <li>3. The difference between high and low pressure starts the compressor excessively</li> </ol>                                                                                 | <ol style="list-style-type: none"> <li>1. Ensure that the ring temperature, water temperature, water flow, etc. are within the operating range of the unit;</li> <li>2. Replace the driver board with the correct program</li> <li>3. Ensure that the high and low pressure difference starts normally</li> </ol> |
| 8   | compressor output phase absent  | <ol style="list-style-type: none"> <li>1. The U, V, and W cables of the compressor are missing or improperly connected</li> <li>2. The compressor does not match the program</li> <li>3. The difference between high and low pressure starts the compressor excessively</li> </ol>                                              | <ol style="list-style-type: none"> <li>1. Check whether the U, V, and W wires of the compressor are missing or in poor contact</li> <li>2. Update the driver</li> <li>3. Ensure that the high and low pressure difference starts normally</li> </ol>                                                              |
| 16  | DC bus low voltage              | <ol style="list-style-type: none"> <li>1. The power supply unstable</li> <li>2. AC suddenly power off, the inverter capacitor residual power supply chip detects that the DC voltage will be too low</li> <li>3. The PFC module fault</li> </ol>                                                                                | <ol style="list-style-type: none"> <li>1. Ensure that the power supply is stable</li> <li>2. Check the capacitor after it is powered off</li> <li>3. Replace the faulty frequency conversion module</li> </ol>                                                                                                    |
| 32  | DC bus high voltage             | <ol style="list-style-type: none"> <li>1. The power supply voltage too high.</li> <li>2. The capacitor fault</li> <li>3. The PFC module fault</li> </ol>                                                                                                                                                                        | <ol style="list-style-type: none"> <li>1. Ensure that the power supply voltage is normal</li> <li>2. Replace the capacitor</li> <li>3. Replace the faulty frequency conversion module</li> </ol>                                                                                                                  |
| 64  | Radiator over temperature       | <ol style="list-style-type: none"> <li>1. The fan on the host is faulty</li> <li>2. The air duct is blocked</li> </ol>                                                                                                                                                                                                          | <ol style="list-style-type: none"> <li>1. Check and replace the fan</li> <li>2. Ensure proper ventilation</li> </ol>                                                                                                                                                                                              |
| 128 | Radiator temperature error      | <ol style="list-style-type: none"> <li>1. The heat sink sensor is short-circuited or open</li> <li>2. Heat sink fouling</li> <li>3. The ambient temperature too high</li> </ol>                                                                                                                                                 | <ol style="list-style-type: none"> <li>1. Replace the frequency conversion module</li> <li>2. Remove dust and scale from the heat sink</li> <li>3. Lower the ambient temperature</li> </ol>                                                                                                                       |
| 257 | communication failure           | <ol style="list-style-type: none"> <li>1. The connector of the communication cable between the main board and the driver board is in poor contact or falls off</li> <li>2. Internal components of the heat pump damaged</li> <li>3. The output voltage of the power supply board in the module abnormal or no output</li> </ol> | <ol style="list-style-type: none"> <li>1. Reconnect and ensure stability</li> <li>2. Replace the internal components</li> <li>3. Replace the power module</li> </ol>                                                                                                                                              |
| 258 | AC Input phase absent           | Input phase absent (Three phase module is effective)                                                                                                                                                                                                                                                                            | Inspection input circuit                                                                                                                                                                                                                                                                                          |
| 260 | AC Input over-current           | Input three phase imbalance (three phase module is effective)                                                                                                                                                                                                                                                                   | Inspection input three phase phase voltage                                                                                                                                                                                                                                                                        |
| 264 | AC Input low voltage            | <ol style="list-style-type: none"> <li>1. The input voltage too low</li> <li>2. The current transformer damaged during transportation</li> </ol>                                                                                                                                                                                | <ol style="list-style-type: none"> <li>1. Ensure that the input voltage is normal</li> <li>2. Ensure that the current transformer works properly</li> </ol>                                                                                                                                                       |
| 288 | IPM too high temperature        | <ol style="list-style-type: none"> <li>1. The fan is faulty or the air duct blocked</li> <li>2. The ring temperature rises too fast, resulting in over-temperature drop too late to react</li> <li>3. The power supply voltage and</li> </ol>                                                                                   | <ol style="list-style-type: none"> <li>1. Replace the fan</li> <li>2. Ensure that the air duct unblocked</li> <li>3. Reduce the ring temperature</li> <li>4. Ensure that the power supply voltage and current are normal</li> </ol>                                                                               |

|     |                                  |                                                                                                   |                                                                                                                                                                                              |
|-----|----------------------------------|---------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|     |                                  | current too high or too low                                                                       |                                                                                                                                                                                              |
| 320 | Compressor peak current too high | 1. Compressor load is too large;<br>2. The driver board is faulty<br>3. The compressor is damaged | 1. Ensure that the ring temperature, water temperature, water flow, etc. are within the operating range of the unit;<br>2. Replace the compressor driver plate.<br>3. Replace the compressor |

## 2.Owner Inspection

We recommend that inspections on heat pumps are done frequently, especially after abnormal weather conditions. The following basic guidelines are suggested for your inspection:

1. Make sure the front of the unit is accessible for future service.
2. Keep the top and surrounding areas of the heat pump clear of all debris.
3. Keep all plants and shrubs trimmed and away from the heat pump especially the area above the fan.
4. Keep lawn sprinklers from spraying on the heat pump to prevent corrosion and damage.
5. Ensure that the ground wire is always properly connected.
6. The filter must be maintained on a regular basis in order to ensure clean and healthy water to protect the heat pump from damaging.
7. Keep inspecting power and electrical components' wiring to make sure their normal operation.
8. All the safety protection devices have been set up; please refrain from changing these settings. If any changes are needed, please contact the authorized installer/agent.
9. If the heat pump is installed under roof without a gutter, ensure that all measures are taken to prevent excessive water from flooding the unit.
10. Do not use this heat pump if any electrical part has been in contact with water. Contact an authorized installer/agent.
11. If the increase of power consumption is not due to colder weather, please consult with the local authorized installer/agent.
12. Please turn off the heat pump and disconnect it from the mains power supply, when not in use for a prolonged period of time.

## 3.Troubleshooting

**Use the following troubleshooting information to resolve issues/problems with your DC Inverter heat pump.**

**WARNING — RISK OF ELECTRICAL SHOCK OR ELECTROCUTION.**



Ensure that all high voltage circuits are disconnected before commencing heat pump

installation. Contact with these circuits could result in death or serious injury to users, installers or others, due to electrical shock and may also cause damage to property.

**DO NOT** opens any part of the heat pump as this may result to electrocution.

1. Keep your hands and hair clear of the fan blades to avoid injury.
2. If you are not familiar with your heater:
  - a) **DO NOT** attempt to adjust or service the unit without consulting your authorized installer/agent.
  - b) **PLEASE** read the complete Installation and/or User's Guide before attempting to operate service or adjust the heater.

**IMPORTANT:** Turn off the mains power supply to the DC Inverter heat pump prior to attempting service or repair.

## 4.Maintenance

The DC Inverter air source heat pump unit is highly automation device. If the units are cared and maintained effectively regularly , the operation reliability and the lifetime of the unit will be highly improved.

Important tips below shall be paid more attention to when doing the maintenance:

1. The water filter shall be cleaned termly, to make sure the water is clean, and avoid any damage caused by the filter blockage.
2. All the safety protection device set up already before leaving the factory, forbid to adjust by oneself. We could not take any responsibility for any unit damage caused by the user's self-adjustment.
3. The surrounding of the unit shall be clean, dry and draughty. If the side of the heat exchanger could be cleaned termly(every 1-2 month), the heat exchanging efficiency will be better, and energy saving.
4. The water supplement of water system and air discharge device shall be checked frequently, to avoid the air to enter the system, causing the water circulation decrease, or the water cycle trouble, or it will effect the unit's cooling, heating efficiency and the working reliability .
6. 5. The power of the unit and the electrical wiring shall be checked frequently, make sure the wiring is fastened and the electrical component is normal. If abnormal, it shall be repaired or replaced, the unit shall be connected to the ground reliably.
7. Check every components during the unit operation frequently. Check whether the working pressure of cooling system is normal or not. Check the pipe splice and the air injection valve whether have greasy dirt. Make sure not any refrigerant leakage in the cooling system.
7. Don't stack any sundries around the unit, in case blocking the air inlet and outlet. The surrounding of the unit shall keep clean, dry and draughty.
8. The water in the water system shall be discharged if the unit need to take a long break after running for a period. And the power shall be off, put a cover on the unit. Only after the water system is replenished full with water and the unit is checked roundly, and the unit is power on to warm up for at lease 6 hours, all is fine, then the unit could be started up again.

Notice:

The unit should be equipped with the dedicated power supply. The voltage range should be within  $\pm 10\%$ . The switch should be automatic air switch. The setting electric current should be 1.5 times of the running current, and equipped with lack of phase safeguard. The knife switch is forbidden to use in the unit.

The unit must be power on to warm up for at least 12 hours before running every season. If the cooling only models haven't been working for long term in winter, make sure to discharge out all the water, in case the pipe and the unit are damaged by frost. The master controller and the unit should be in correspondence and couldn't be power off if the heating only models stop working for long term in winter, to avoid the frost damage.

The heat pump switch couldn't be operated frequently, can not be over 4 times within one hour. The electric cabinet shall prevent to be affected with damp.

Forbid to flush the DC inverter air source heat pump with water, avoid any electric shock or other accidents.

## 5.Common Faults and Debugging

©The user must hire the professional maintenance staff to fix if the unit has any problems during working. The maintenance staff might refer to the chart to debug.

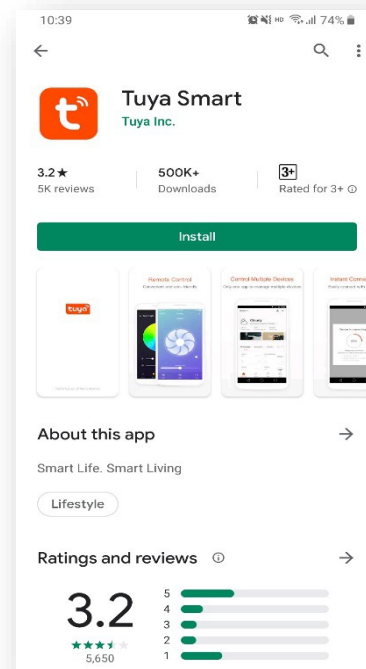
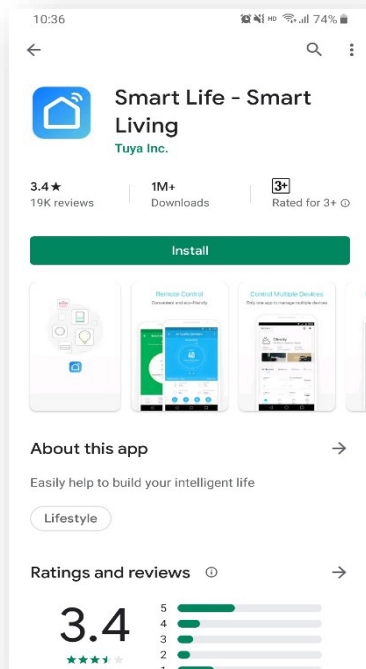
| Error Status                                                           | Possible reason                                                                                                                                            | Solution                                                                                                                                                                       |
|------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Heat pump not running                                                  | Power fault<br>Wiring loose<br>Fuse blow fused<br>Thermal Overloaded protector off<br>Low pressure too low                                                 | Put off the power switch, check the power supply<br>find out the causes and repair<br>Replace the fuse blow<br>test the voltage and current                                    |
| Water pump is working but without water cycle or water pump high noise | Lack of water in the system<br>with air in the water system<br>the valves are not all open<br>filter is dirty and blocked                                  | Check the system replenishment device and replenish the system<br>discharge the air in the water system<br>Open the water system valve<br>Clean the water filter               |
| Low heating capacity                                                   | Lack of refrigerant<br>Bad heat preservation of water system;<br>Dry filter blocked<br>Bad heat dissipation of air heat exchanger<br>Not enough water flow | Leakage detecting and supply refrigerant<br>Reinforce the heat preservation of water system<br>Change the dry filter<br>Clean the air heat exchanger<br>Clean the water filter |

|                                              |                                                                                                                                                                                                       |                                                                                                                                                                                                                                                                                                                                               |
|----------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Compressor not working                       | Power failure;<br>Contactor of compressor damage;<br>wiring loose<br>Compressor overheat protection<br>outlet water temp. Too high;<br>Not enough water flow<br>Compressor overload protector tripped | Find out the causes and solve the power failure<br>Change the contactor of compressor<br>Find out the loose point and repair<br>Check the unit pressure and Exhaust gas temp.<br>Reset the outlet water temp<br>Clean the water filter and discharge the air in the system<br>Check the running current and whether overload protector damage |
| compressor running noise too high            | Liquid refrigerant enter the compressor<br>The inner parts of compressor damage<br>Too Low voltage                                                                                                    | Check the expansion valve whether out of effect<br>Replace the compressor<br>Check Power Voltage                                                                                                                                                                                                                                              |
| Fan not working                              | The fastening screw of the fan loose<br>Fan motor damage<br>Contactor damage                                                                                                                          | Reinforce the screw<br>Replace the fan motor<br>Replace the contactor                                                                                                                                                                                                                                                                         |
| Compressor running but heat pump not heating | Refrigerant is all leaking out<br>Compressor fault<br>Compressor reversal                                                                                                                             | Check leakage and charging the refrigerant<br>Replace the compressor<br>Exchange the phase order of compressor                                                                                                                                                                                                                                |
| Low water flow protection                    | Not enough water flow in the system<br>Water switch fault                                                                                                                                             | Clean the water filter and discharge the air in the system<br>Check the water switch and replace it                                                                                                                                                                                                                                           |

# Section 5      WIFI Connection and Operation

## 1.APP Download

©Please go to “Google Play Store” or “Apple App Store” and search “Smart Life” or “Tuya Smart” then download. See below figures.



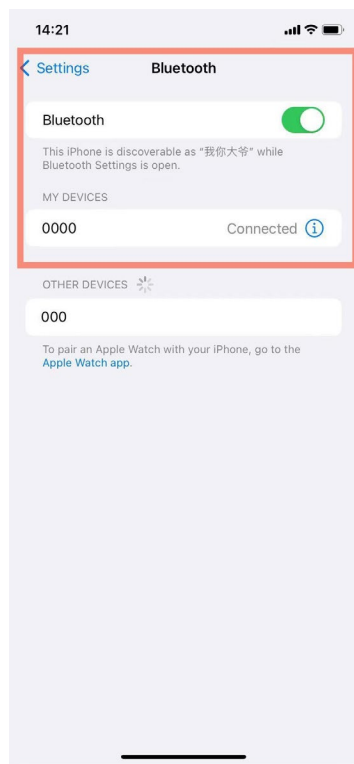
## 2.WIFI Connect Method

### 1) Step 1:

Option 1: By default, the connection can be made within 10 seconds after the first power on, and after 10 seconds, the button needs to be pressed to connect. (10s is the delay for WiFi to enter low-power mode).

Option 2: Manually enter the intelligent power distribution mode: Click the "⚙️" button on the main interface of the wired controller to enter the settings menu, then click "📶 WiFi Settings" to enter the interface. Click "Add Settings" and select "SMART Mode" or "AP Mode". At this time, the interface will display the "📶" icon flashing, and the phone can start configuring the network.

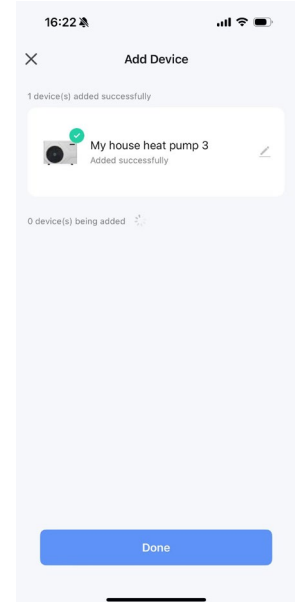
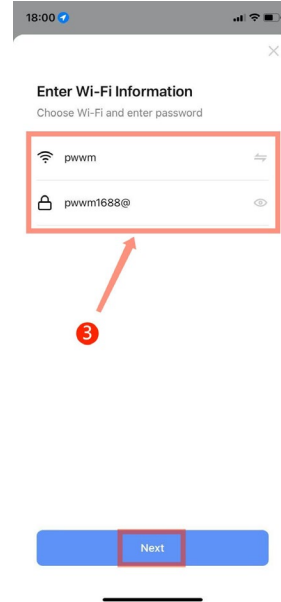
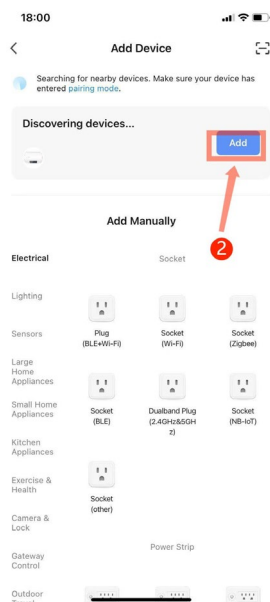
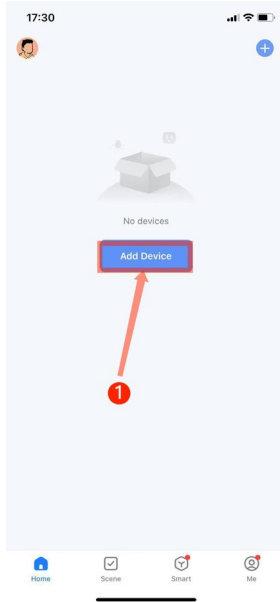
2) Step 2: Turn on the Bluetooth and WIFI functions of the mobile phone and connect the WIFI hotspot. The WIFI hotspot must be able to connect to the Internet normally, as shown in the figure: Connect the WIFI hotspot "pwwm";



### 3) Step 3:

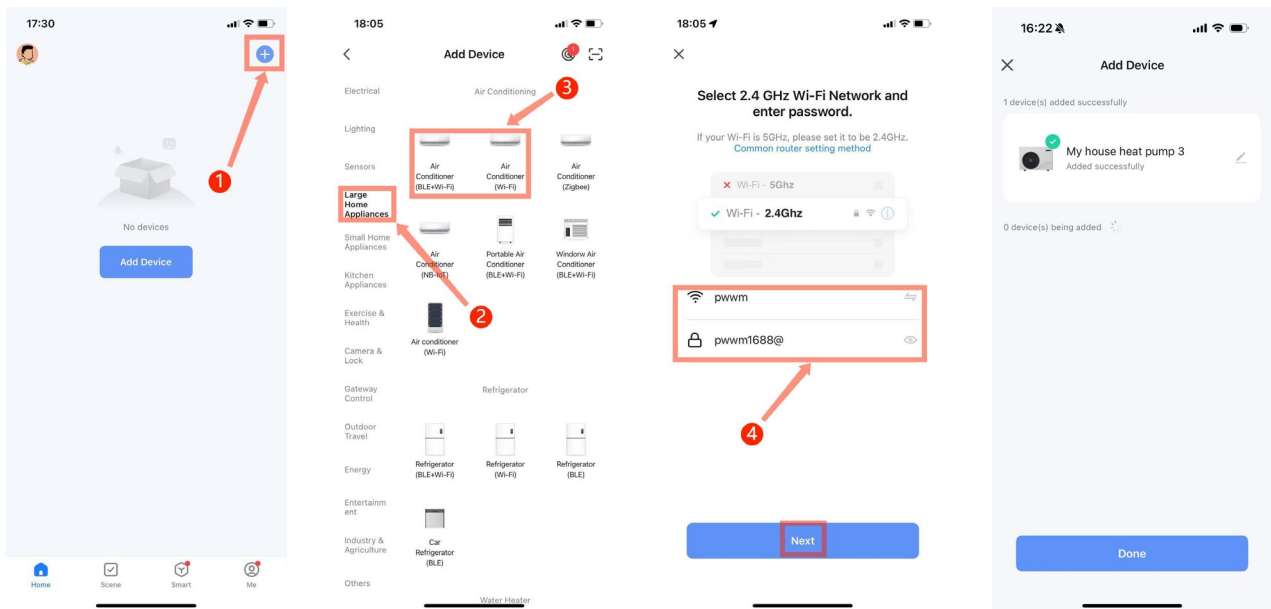
Add device scheme one:

Open the "Smart Life" or "Tuya Smart" app, log in to the main interface, click "Add Device", select "Add" -> enter WiFi information -> complete;



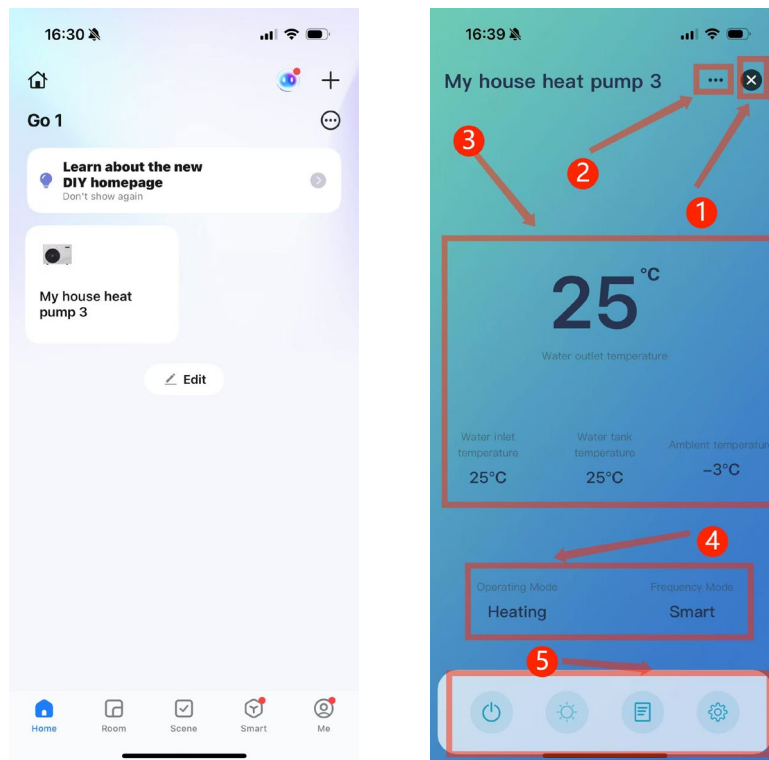
Add device scheme 2:

Open the "Smart Life" or "tuya Smart" app, log in to the main interface, click on the "+" in the upper right corner, enter the device type selection, select "Big Home Appliances" -> select "Water Heater" -> enter WiFi information -> complete.



### 3.Function Operation

1) After successfully binding the device, click on the "My House Heat Pump 3" (device name, modifiable) operation page on the "Smart Life" or "tuya Smart" main interface.



- ①-Return: Return to the main page;
- ②-More: You can change the device name, select the device installation location, check the network status, add shared users, create a device group, view device information, etc.;
- ③-Temperature: water outlet temperature, water inlet temperature, water tank temperature, ambient

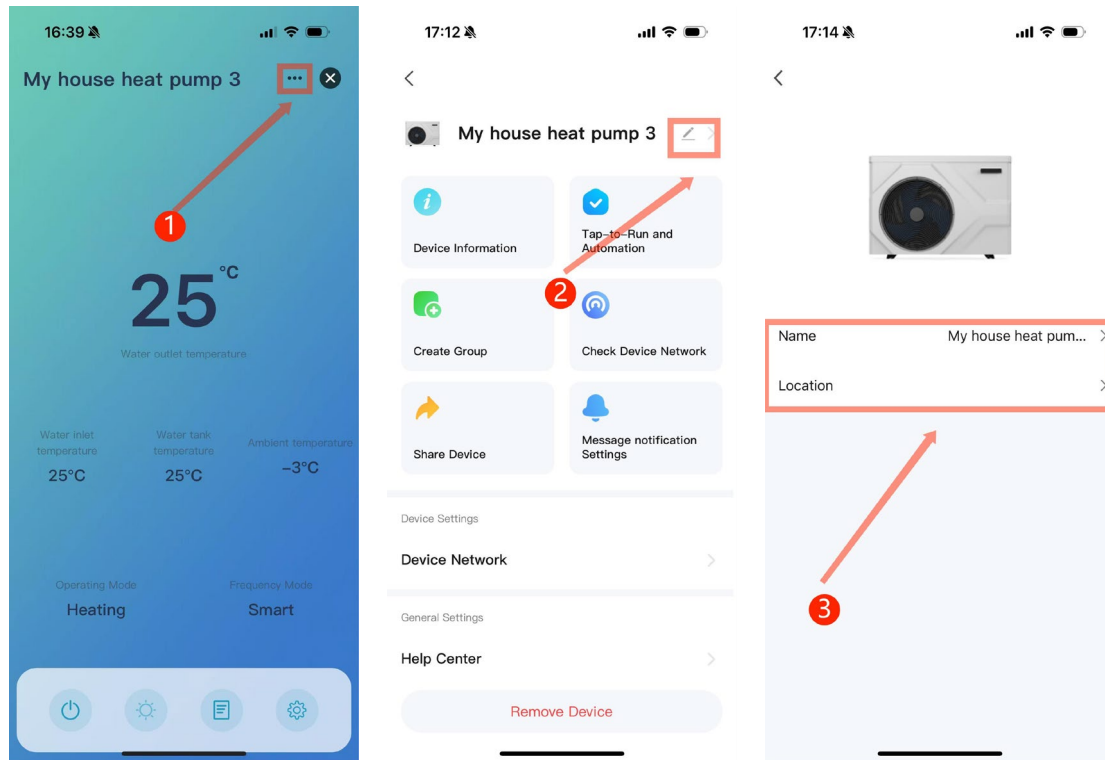
temperature;

④-Current mode and frequency mode;

⑤-Power on/off settings, operation mode, parameter status, settings.

## 2) Change device name

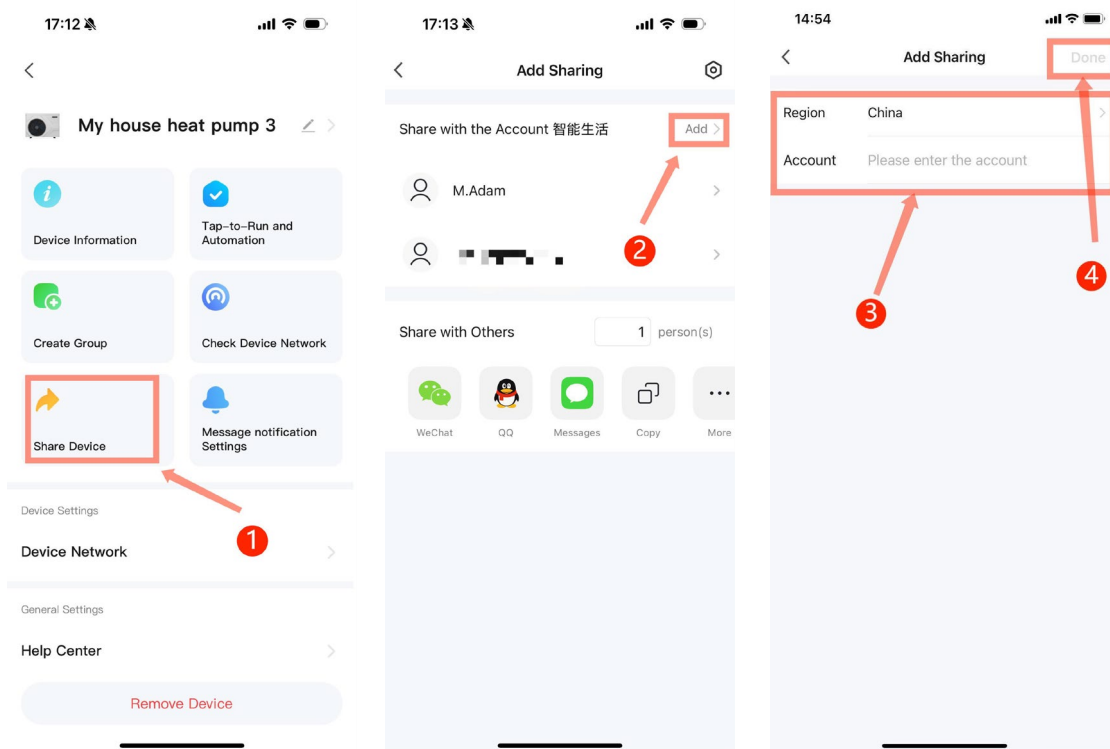
Click "More" in the order shown in the figure to enter "Device Details", and click "Device Name" to rename the device name.



## 3) Device sharing

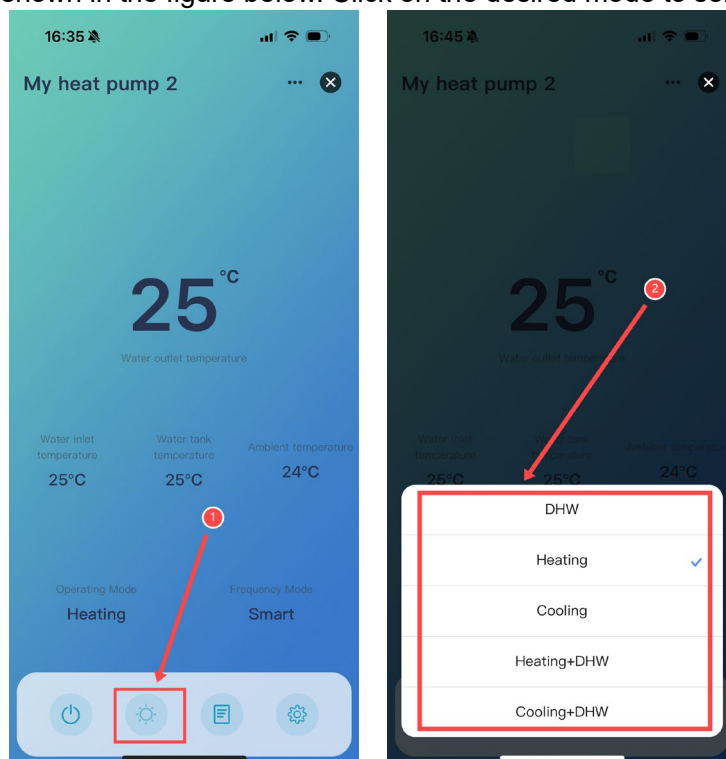
To share a device that has been bound, the sharer should follow the following steps: click "More" ->"Shared Devices" ->"Add" ->enter the recipient's account, click "Finish", and the list of successful shares will display the newly added recipient's account;

If you need to delete the shared user, long press the selected user and a deletion interface will pop up. Click "Delete".



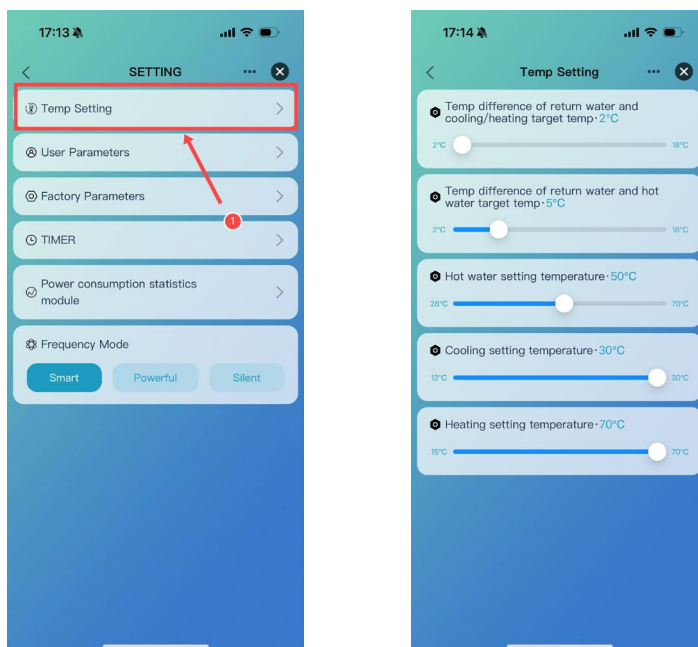
## 4.Mode Settings

In the power on state, clicking on the "⚙️" mode switch on the main interface will bring up the mode selection interface as shown in the figure below. Click on the desired mode to select it.



## 5. Water temperature setting

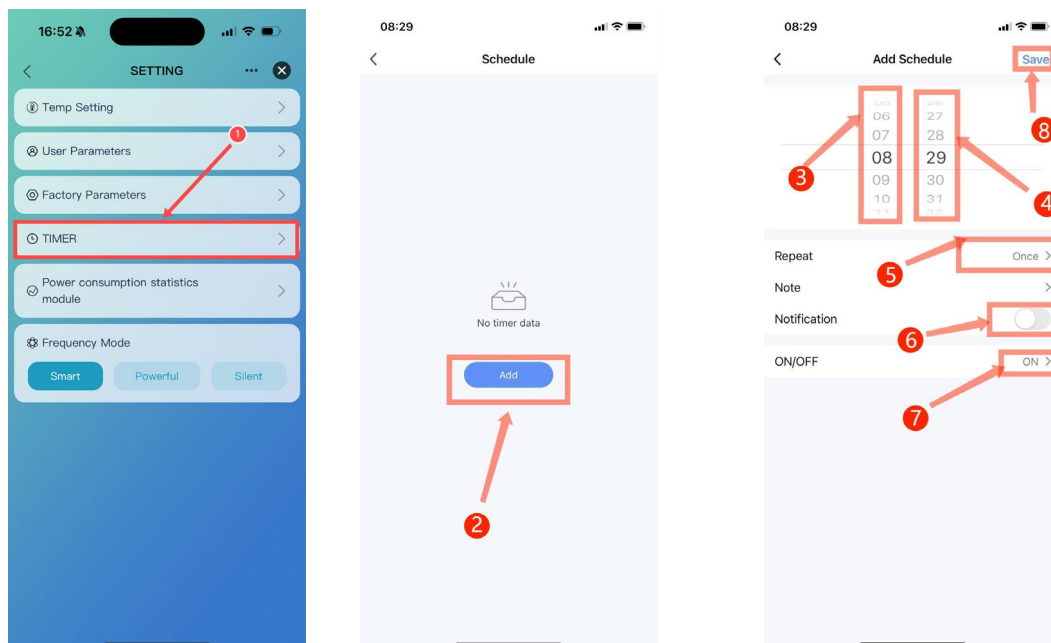
Click "⚙️" on the main interface of the device operation to enter the "Settings" menu, find "User Parameters" to enter the user parameter setting interface, and adjust the set temperature according to the needs.



## 6. Timer setting

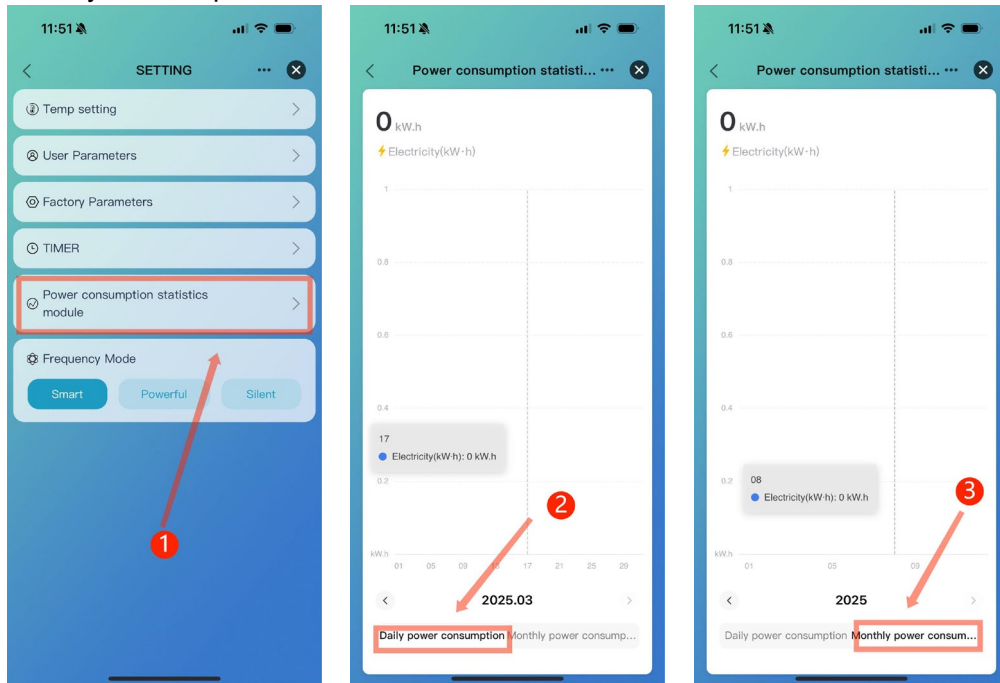
Click on "⚙️" in the main interface of the device operation to enter the "Settings" menu, find "Timer" to enter the timer settings interface, select "Add" -> adjust the "clock" -> "minutes" according to the situation -> select which days to execute -> execute notifications -> select whether to turn on or off the timer as shown in the figure below, and click "Add Timer";

If you want to delete a timed item, hold down the timed item and swipe left to pop up the "Delete" icon. Click to delete it.



## 7. Electricity statistics module

Click on "⚙️" in the main interface of the device operation to enter the "Settings" menu. Find the "Electricity Statistics Module" and enter the interface to view "Daily Electricity Consumption" and "Monthly Electricity Consumption";



## 8. Device removal

Click on the "⋮" in the upper right corner of the main interface to enter the device details interface, click "Remove Device" below the device details interface, and the wired controller "📶" will exit the display state. The specific operation is shown in the following sequence:

